

# Parent Feedback Survey

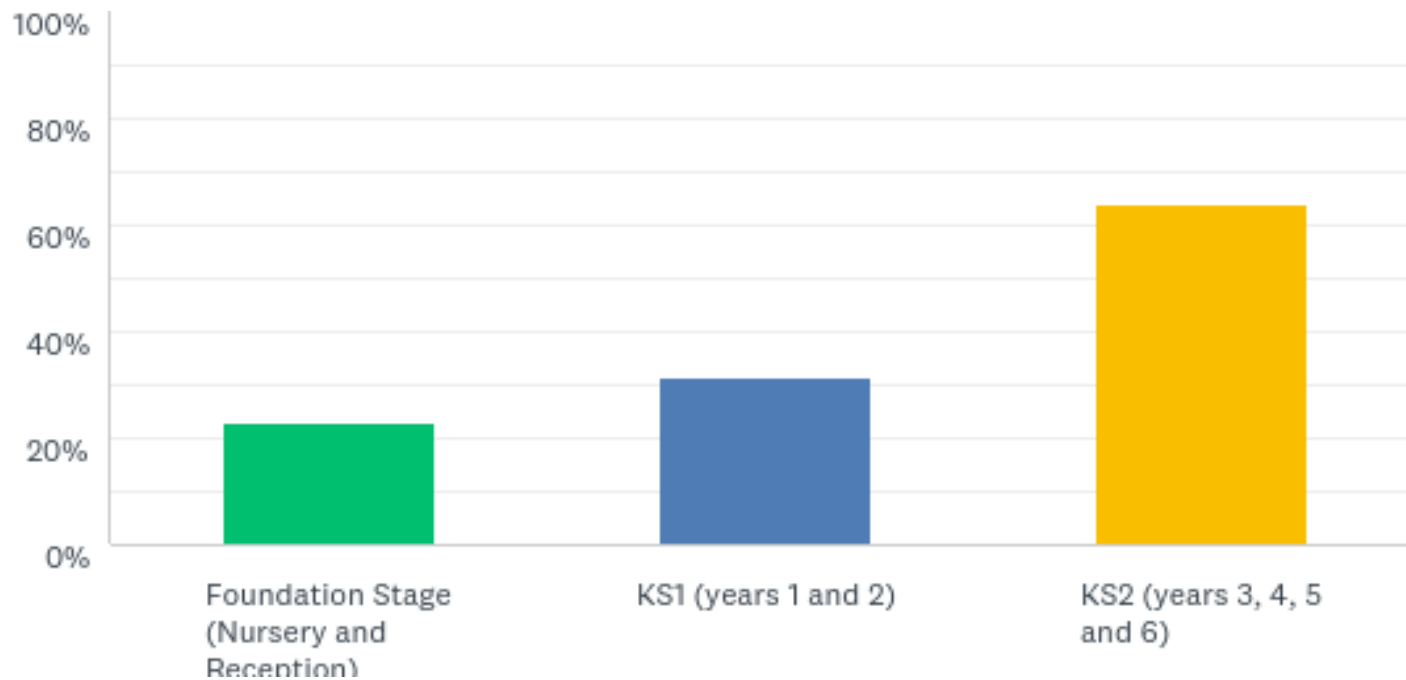
January 2019

95 responses



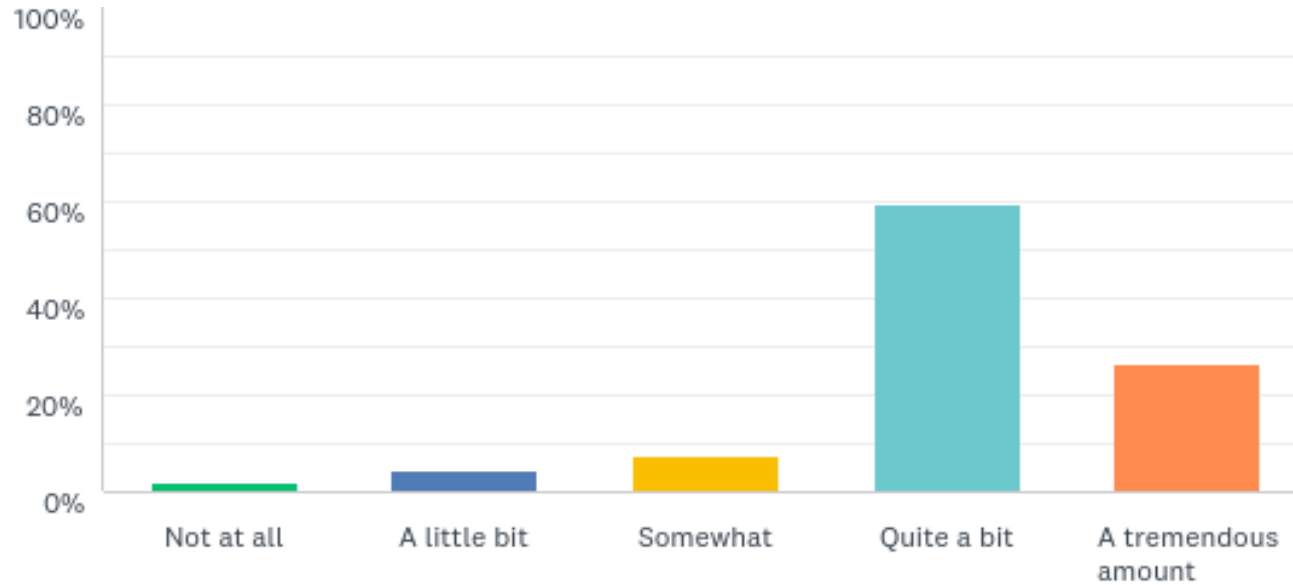
# OVERVIEW

## Q1: Which phase is your child in?

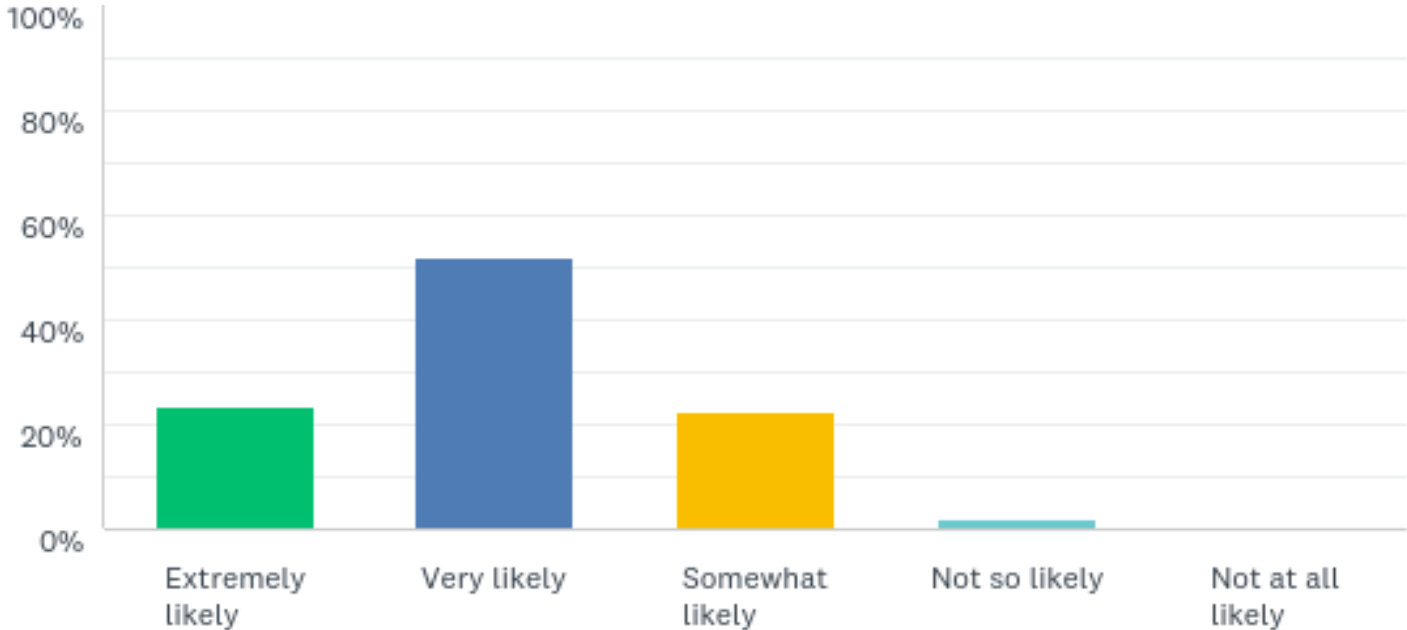


## Q2: To what extent do you think that your child enjoys going to Wooden Hill school?

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### Q3: How likely are you to recommend Wooden Hill to other families?



# OVERVIEW

You said...

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I am so incredibly happy with the teaching staff at wooden hill. My children have found a renewed love for books which is highly inspired by their teachers.

Very pleased with the experience of having children at Wooden Hill School and the support they (and I) have received

Great school grounds with dedicated teaching staff who are attentive, supportive and hard working.

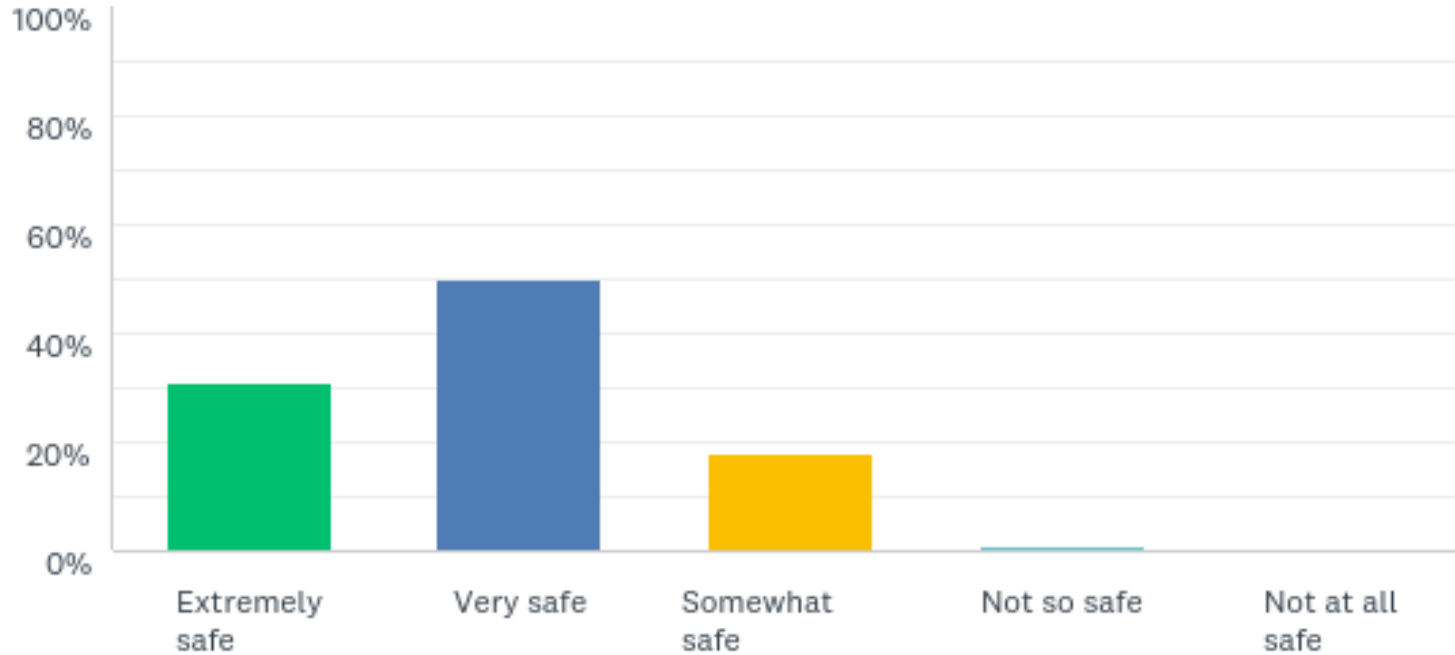
The teachers keep us informed of progress and we're pleased with the school's value.

He is really coming on in his learning due to the environment he is in

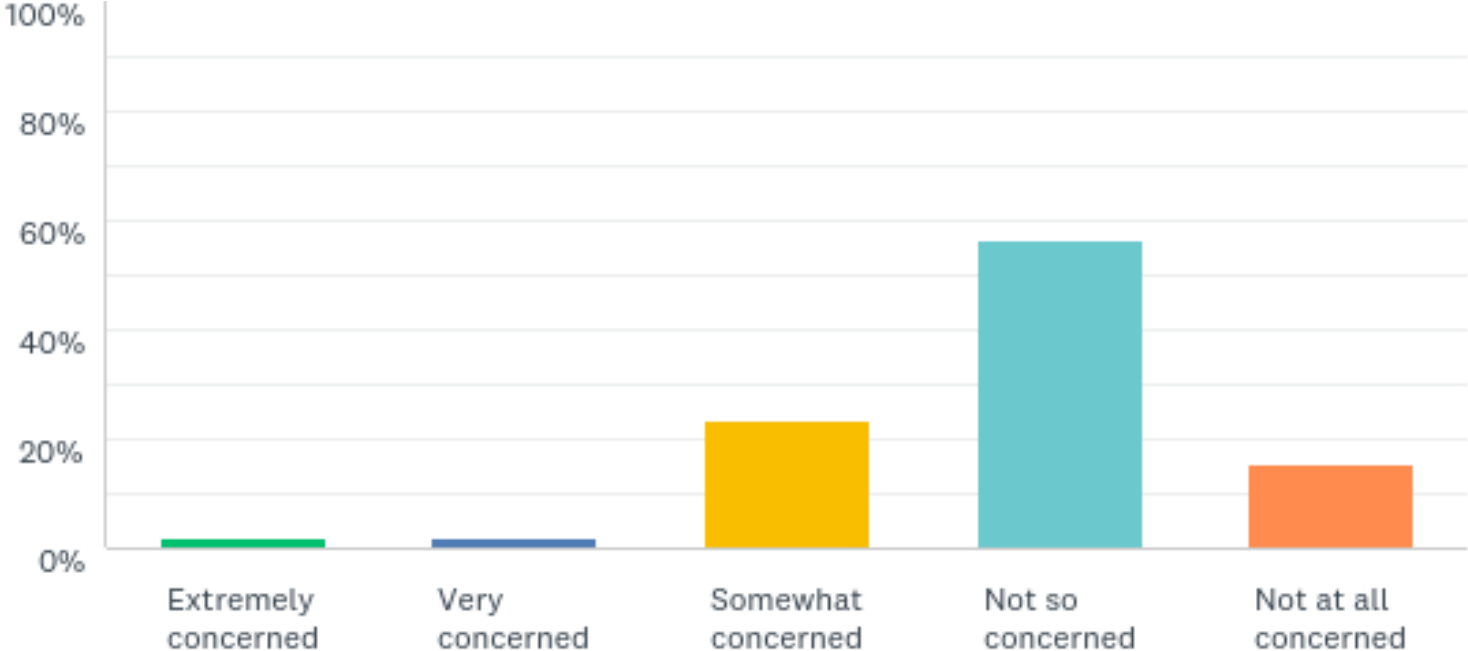
Great school grounds with dedicated teaching staff who are attentive, supportive and hard working.

# BEHAVIOUR, SAFETY AND WELFARE

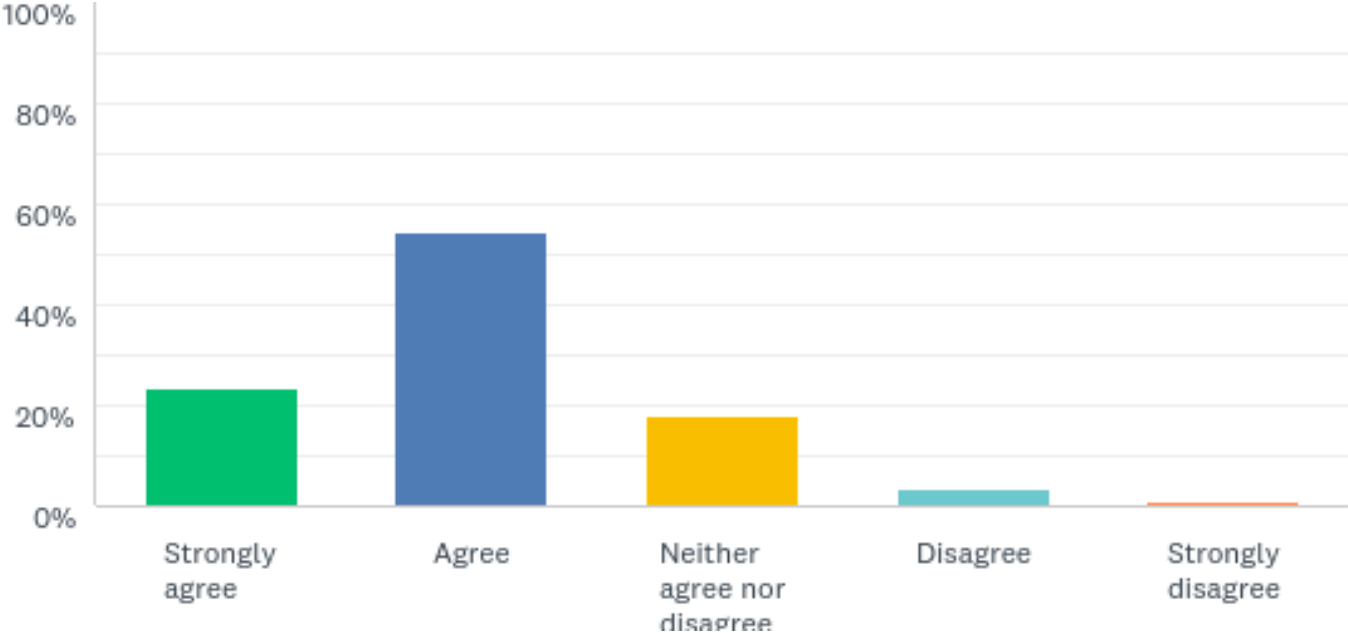
## Q5: How safe does your child feel at this school?



# Q6: How concerned are you about bullying currently at this school?

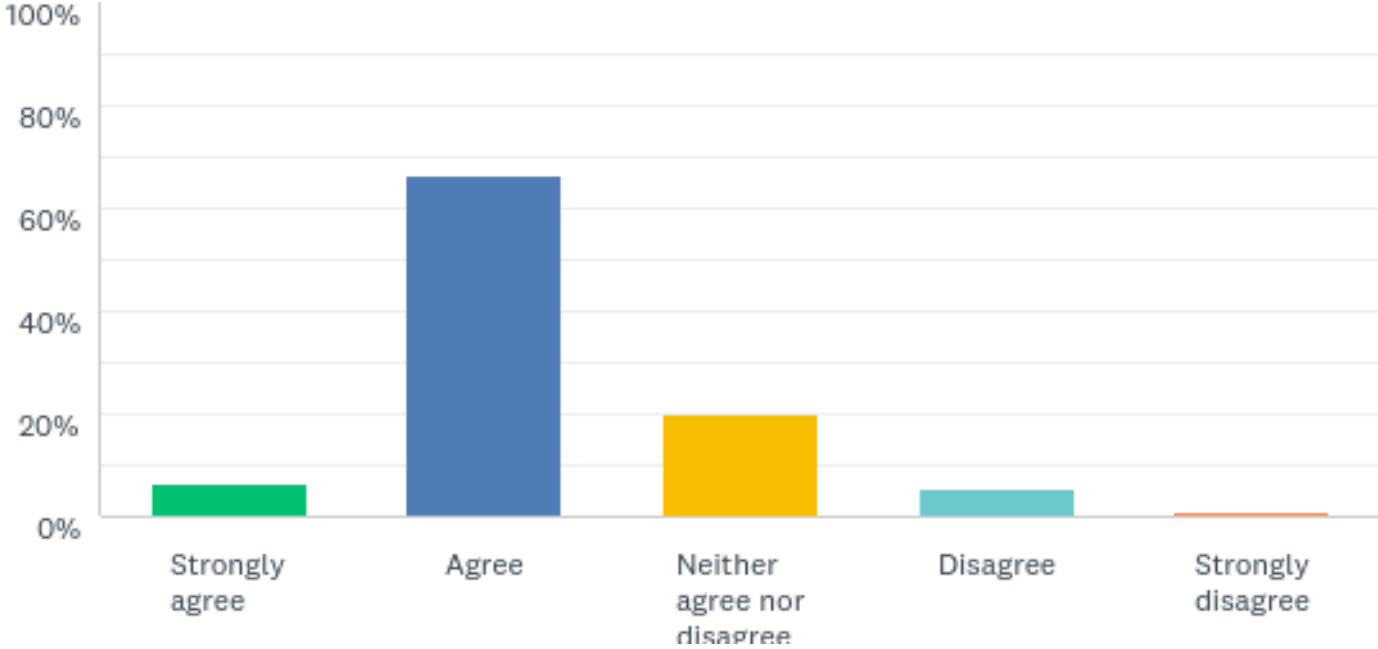


# Q7: My child knows who to talk to in school if they have a problem



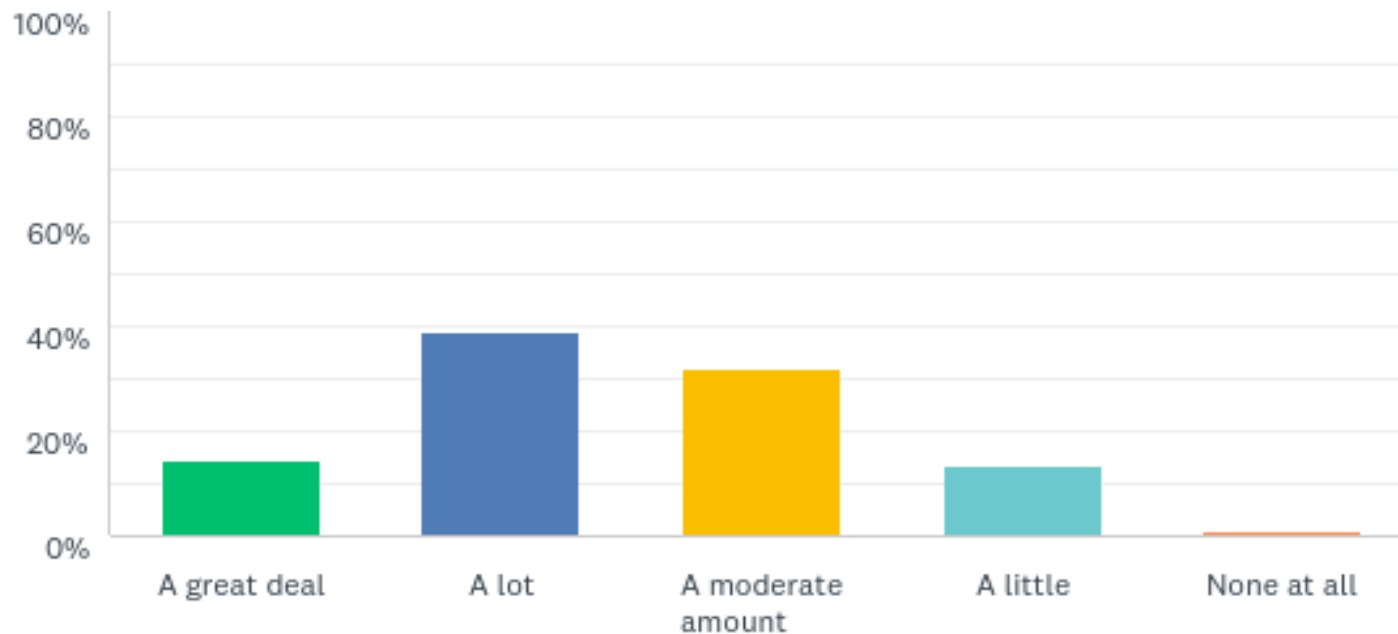


# Q8: The pupils at Wooden Hill are well behaved

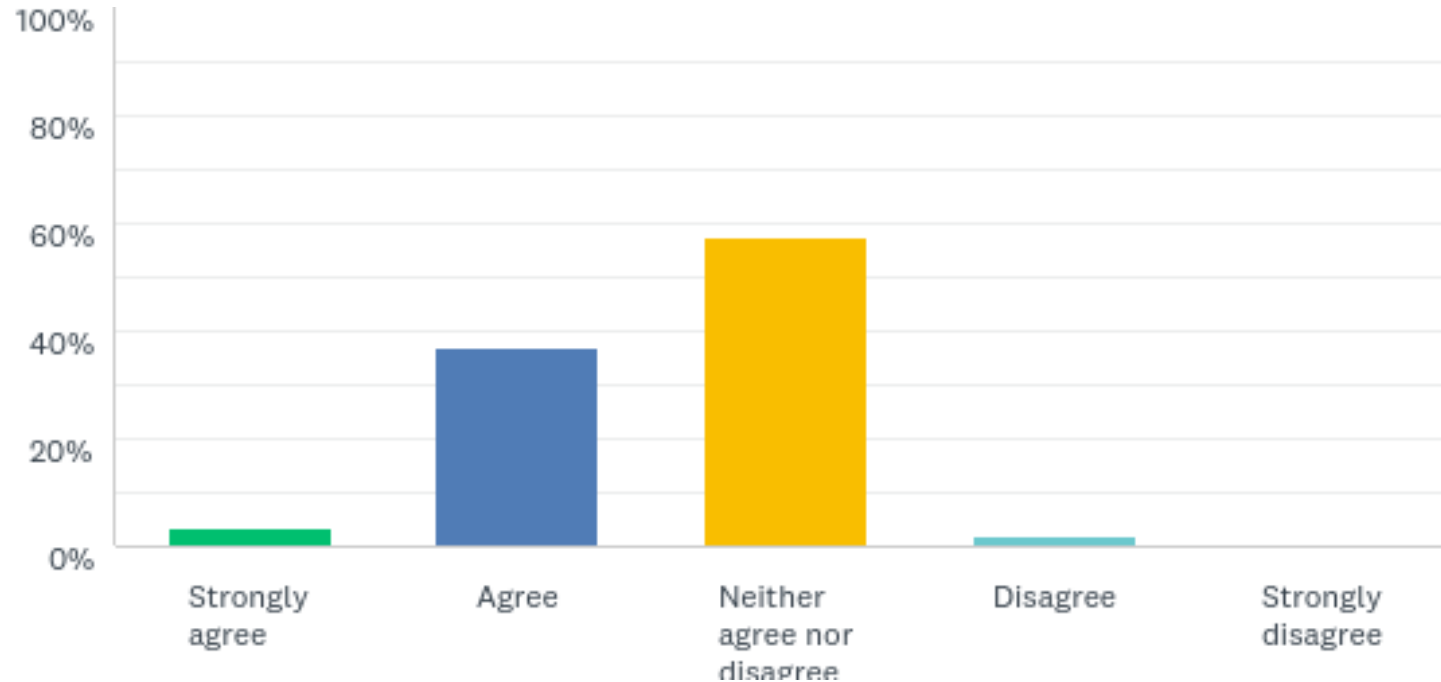


## Q9: My child feels valued at Wooden Hill School and success is celebrated

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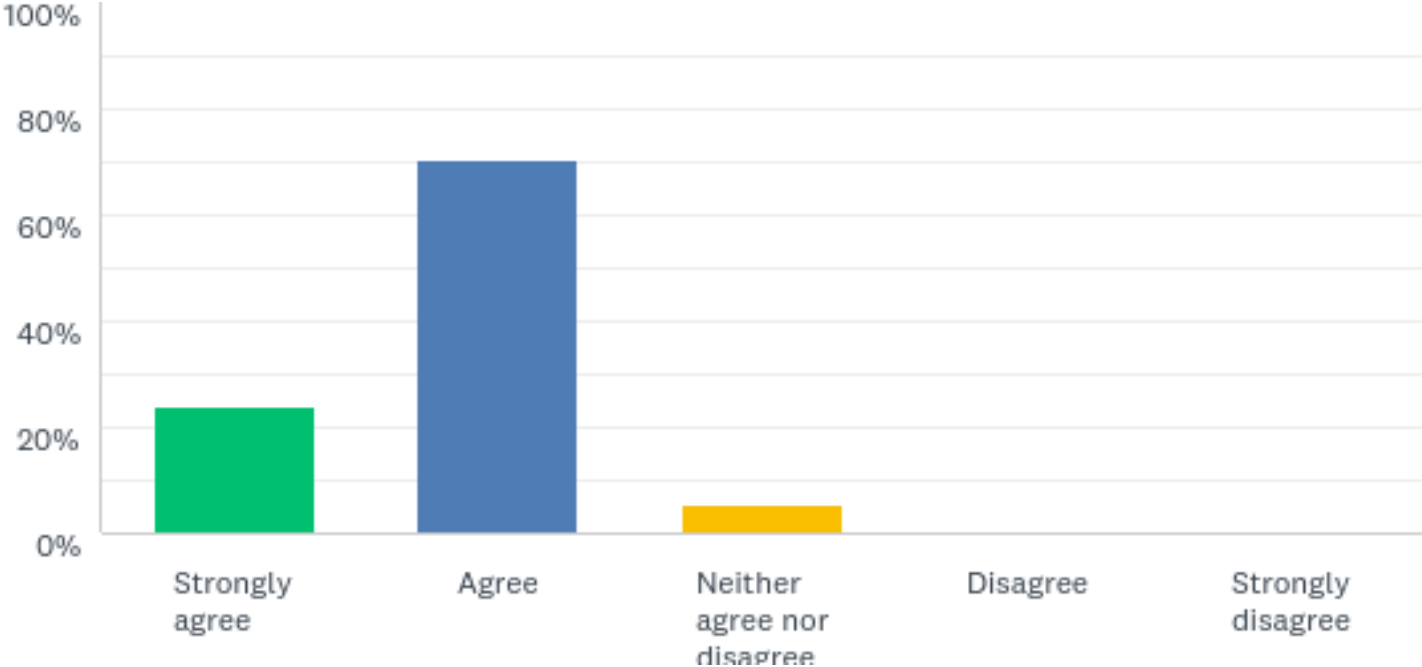


## Q10: I find the Gooseberry Planet advice (via website or Facebook) helpful in ensuring that I keep my child safe online when at home

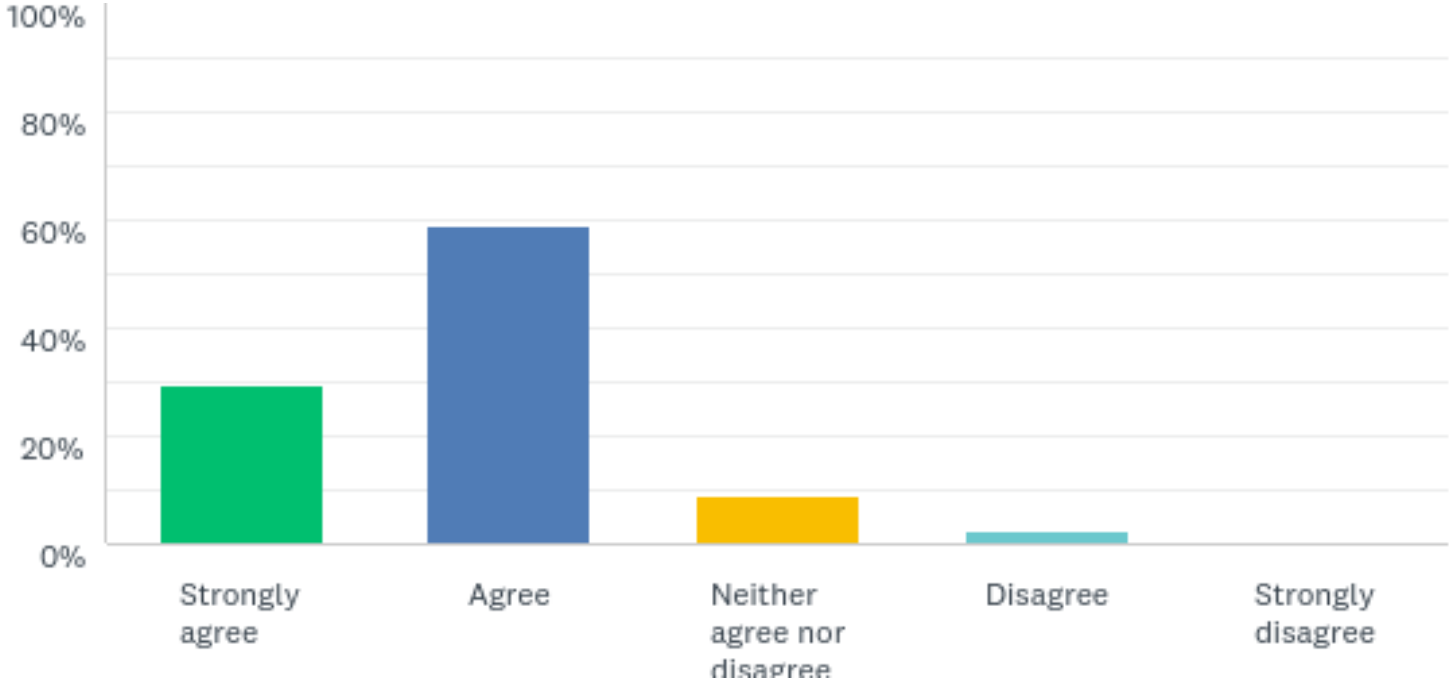


# PROGRESS AND ACHIEVEMENT

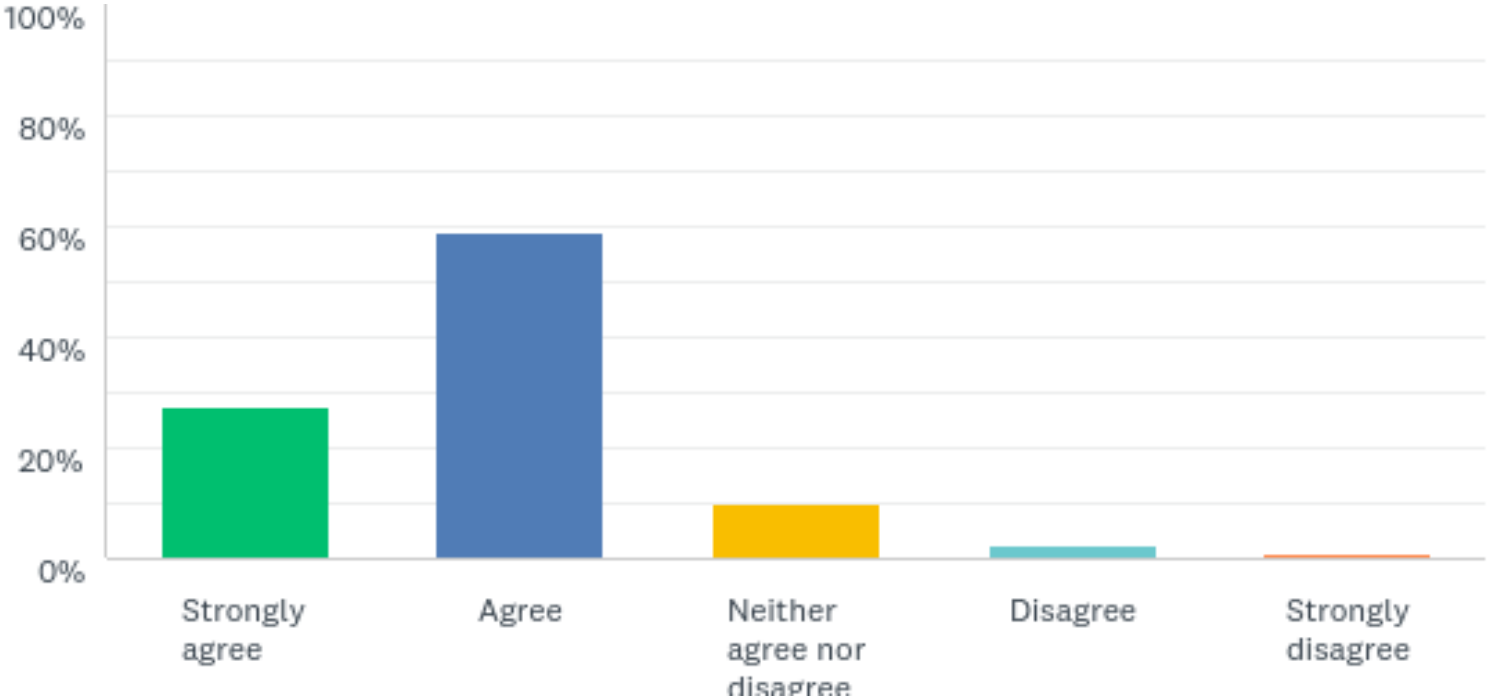
## Q12: My child receives a good education at Wooden Hill School



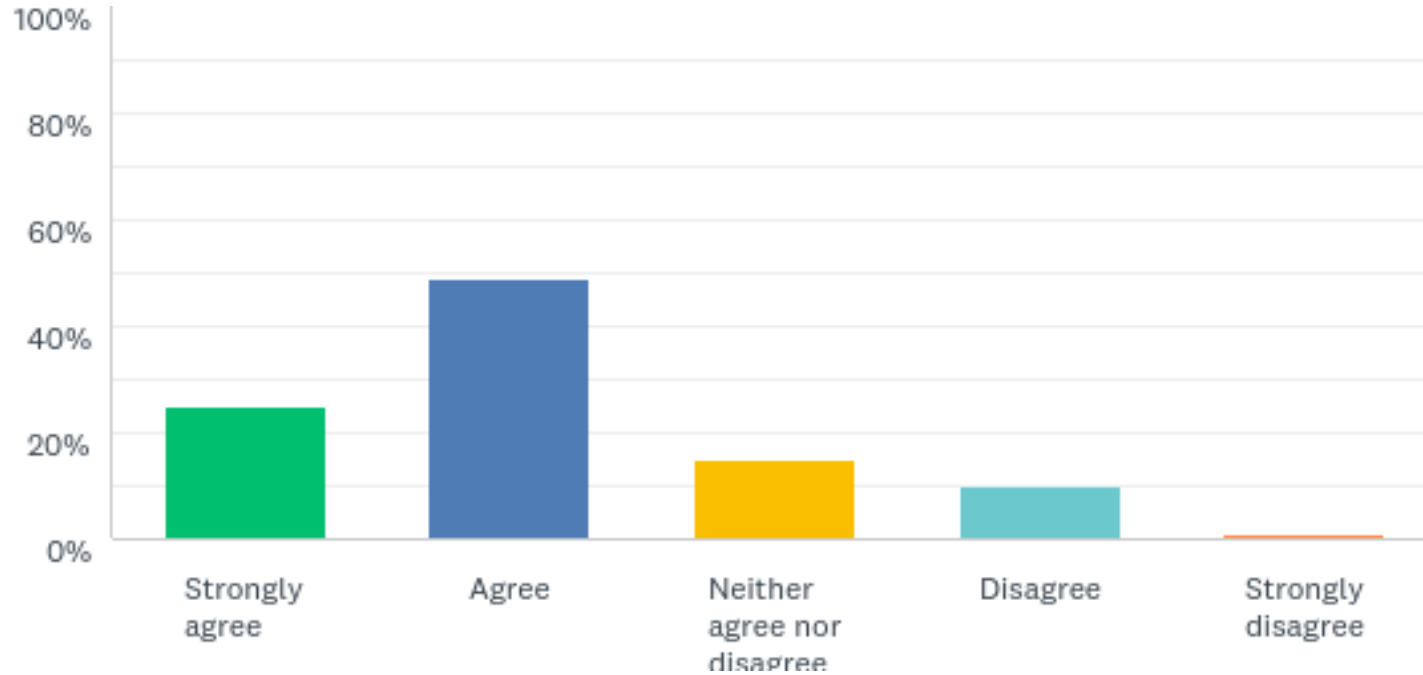
# Q13: My child makes good progress at school



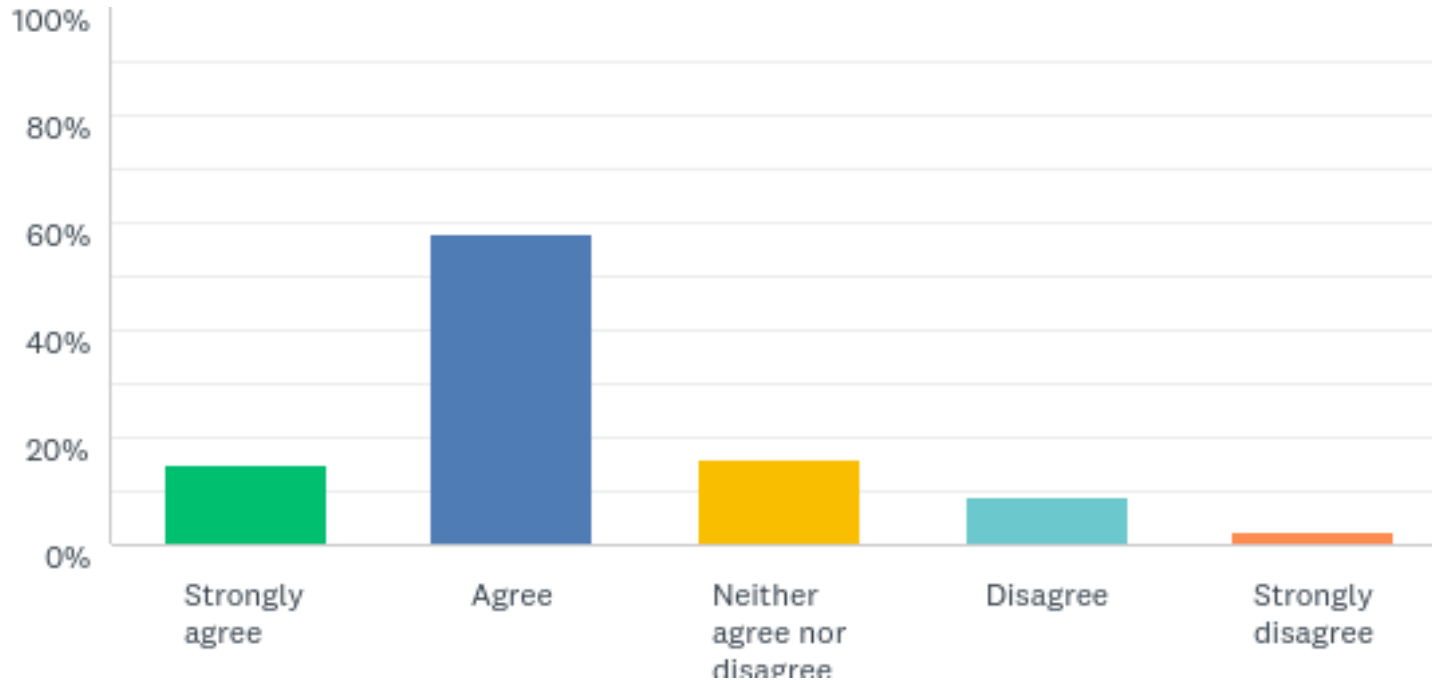
# Q14: I know how well my child is doing at school



## Q15: The school provides me with enough information so that I can support my child with spelling, reading and times tables

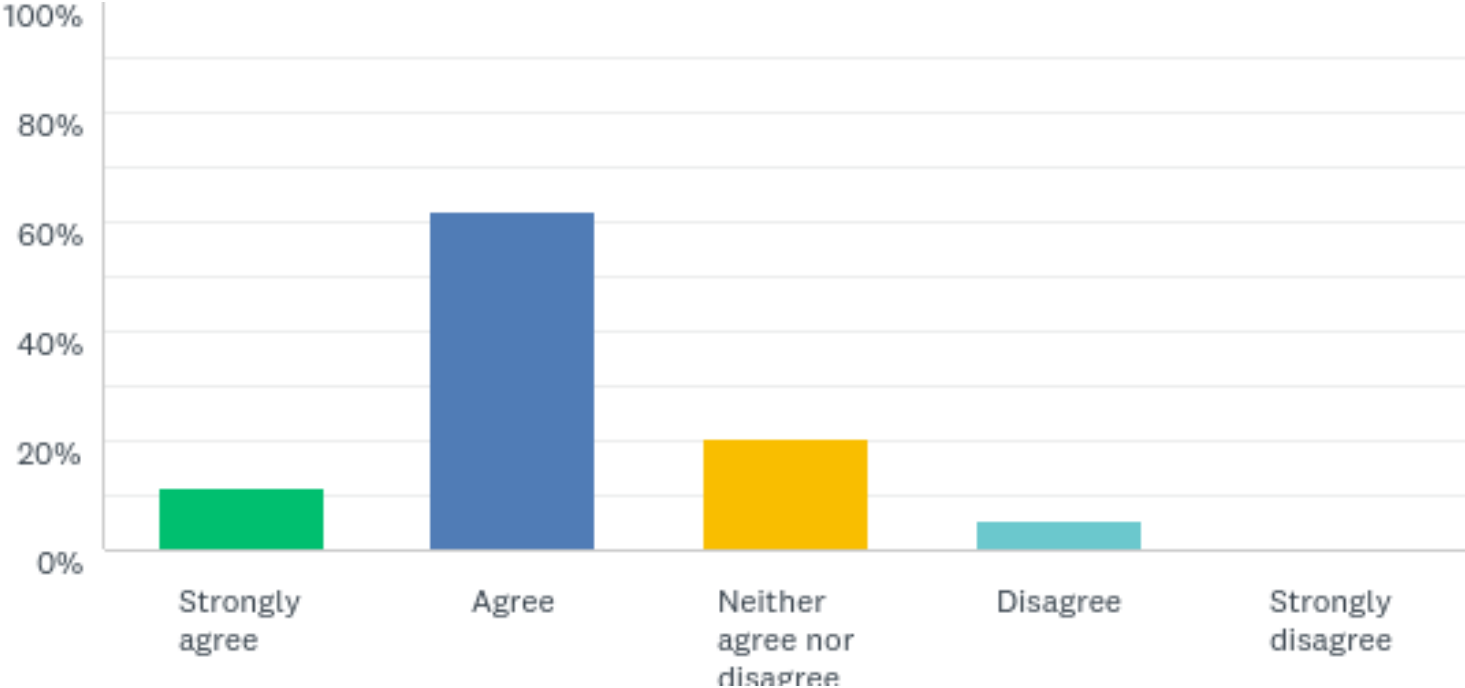


## Q16: My child is sufficiently supported or challenged in their learning



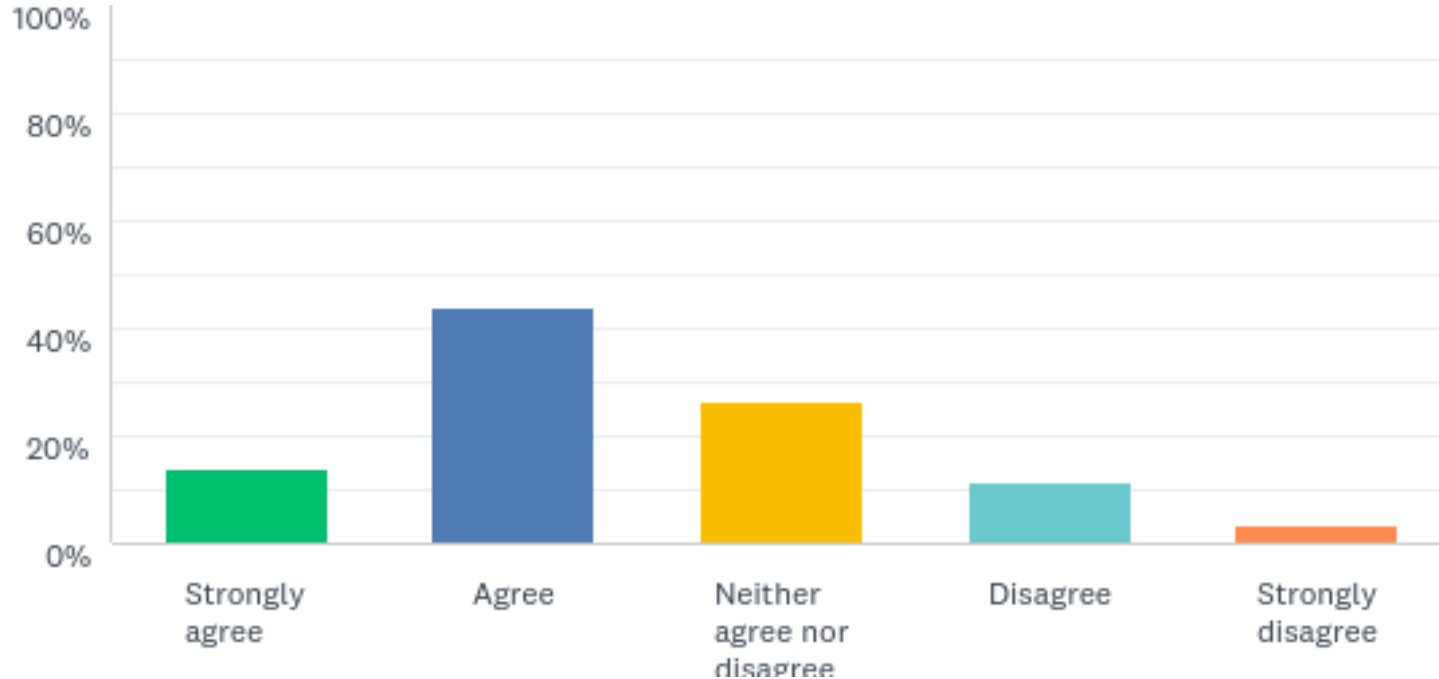


# Q18: My child receives a broad and exciting education



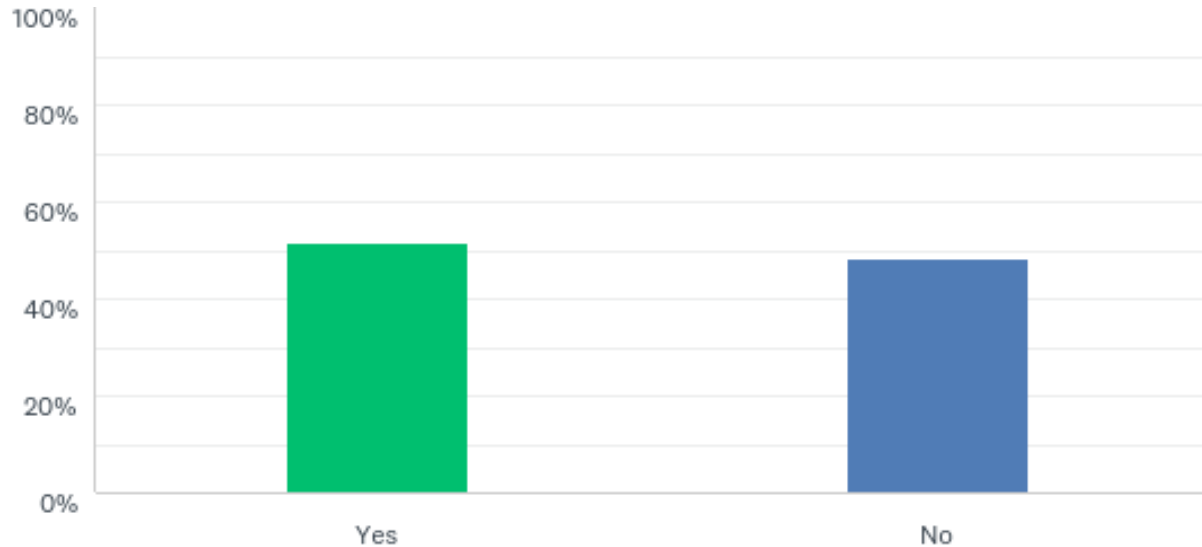
## Q19: The school's curriculum is enriched with a range of trips and out of school clubs

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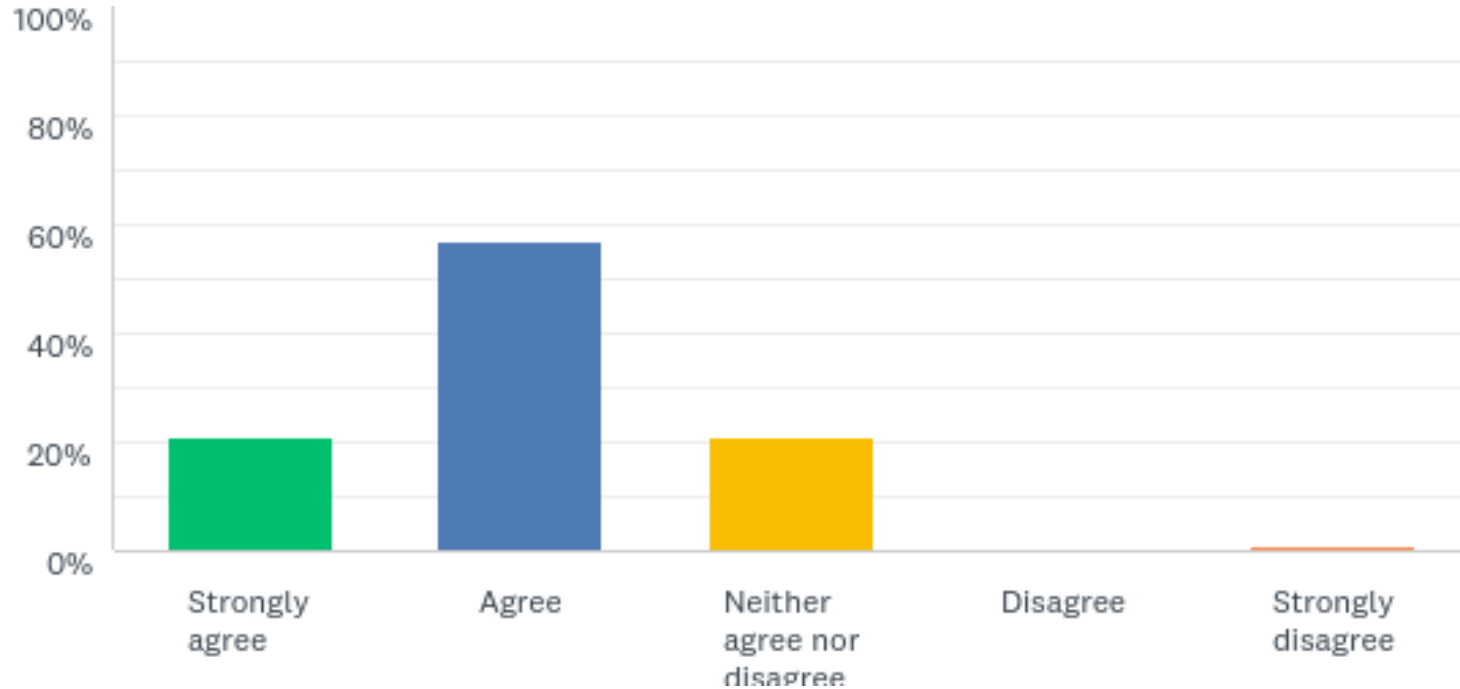
## Q20: In the last 12 months my child had attended a club, a booster session or training session at Wooden Hill School outside of school hours (not including The Beehive After School Clubs)

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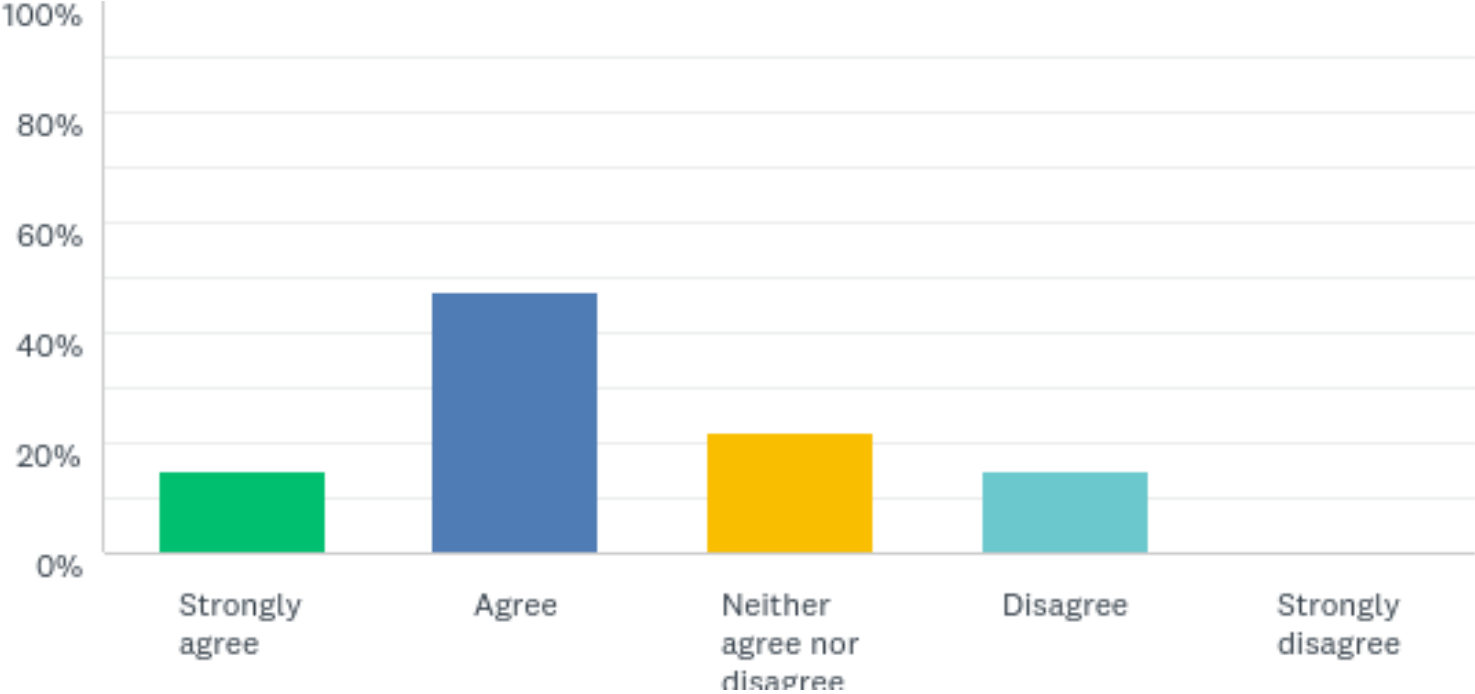


# LEADERSHIP AND MANAGEMENT

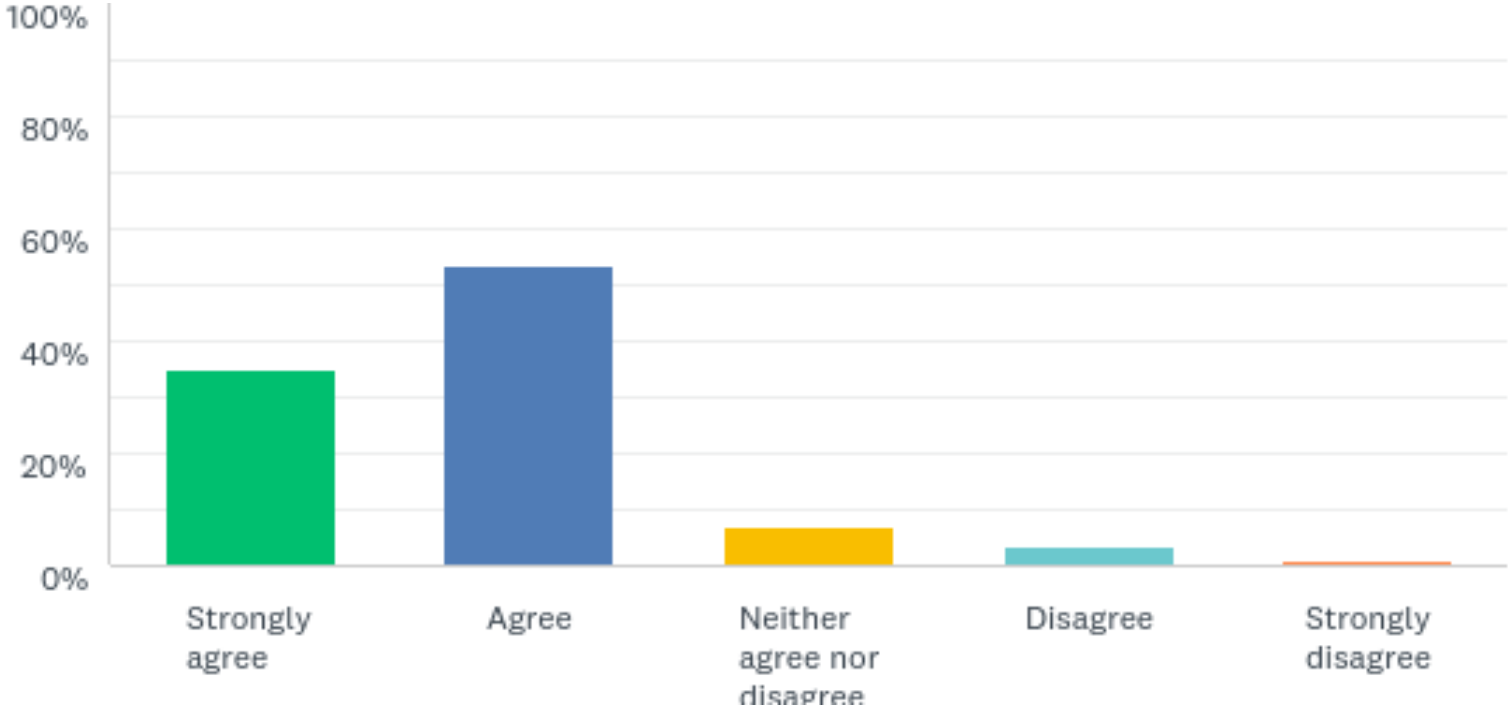
## Q21: Wooden Hill School is well led and managed



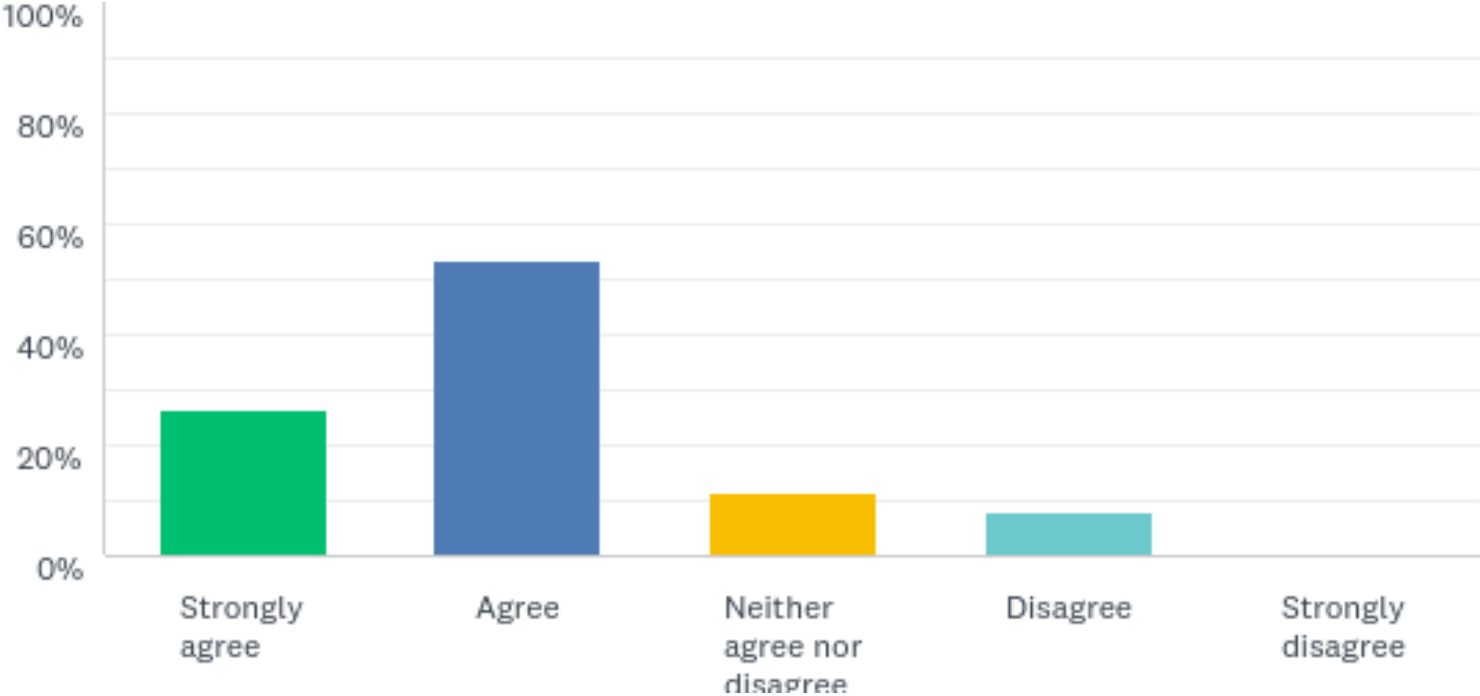
# Q22: The school responds well to concerns that I have raised



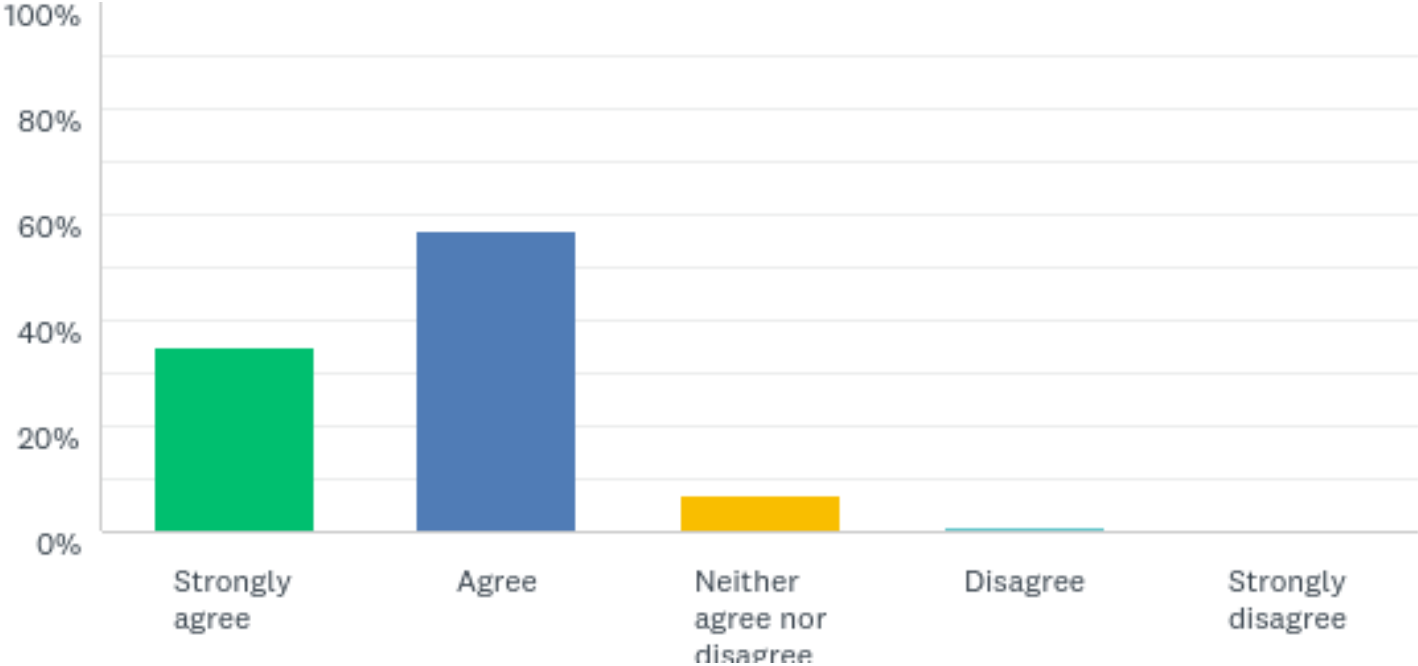
# Q23: Staff are approachable, friendly and professional



# Q24: Staff respond to questions or queries in a timely manner



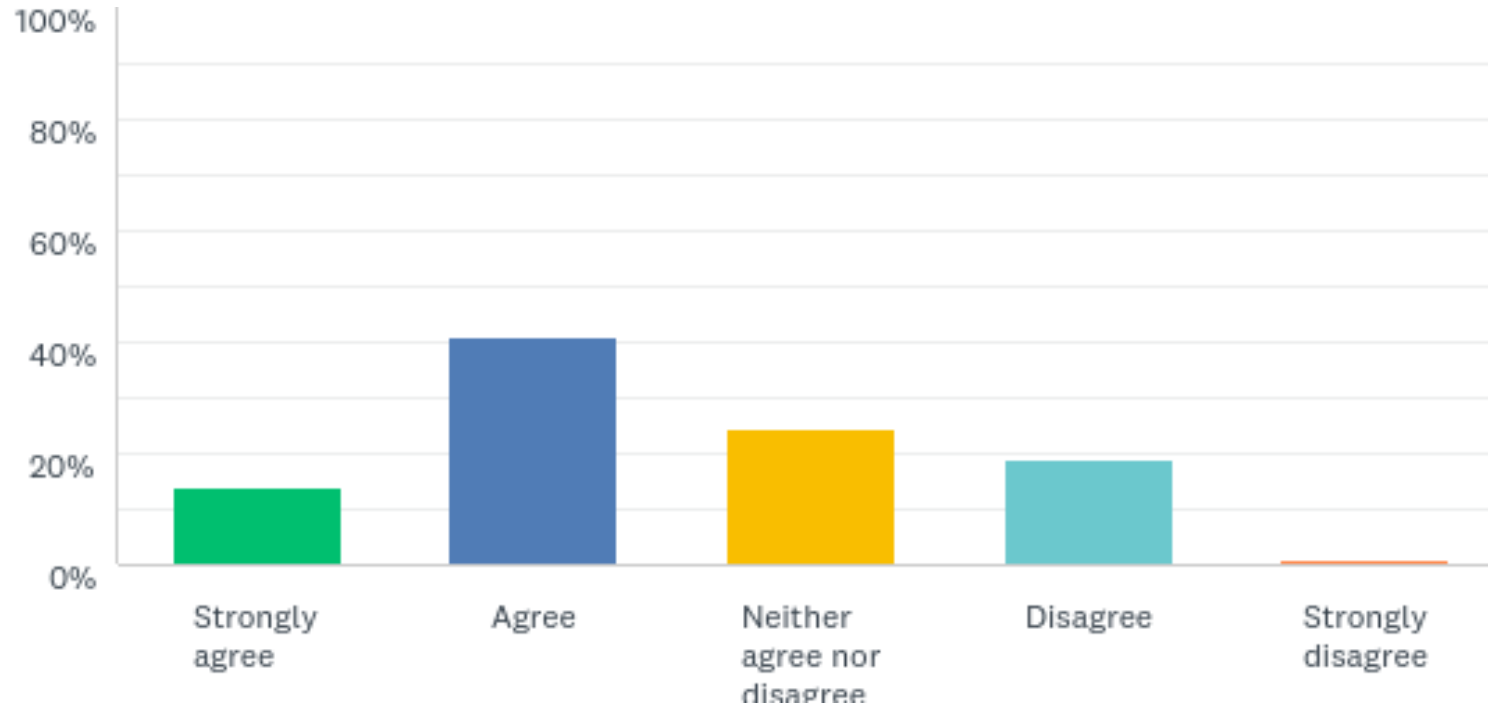
# Q25: I know who I can talk to if I have a question, query or problem



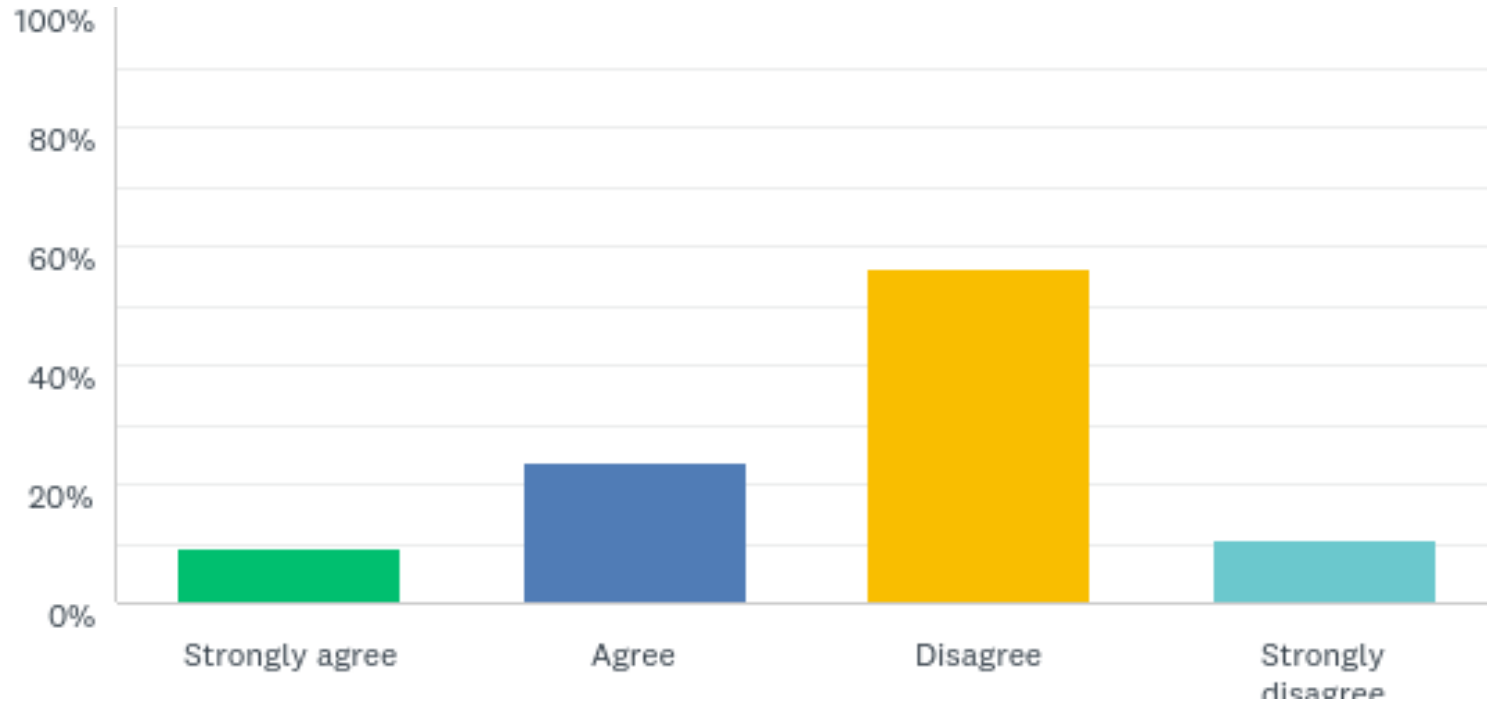


# THE GOVERNING BOARD

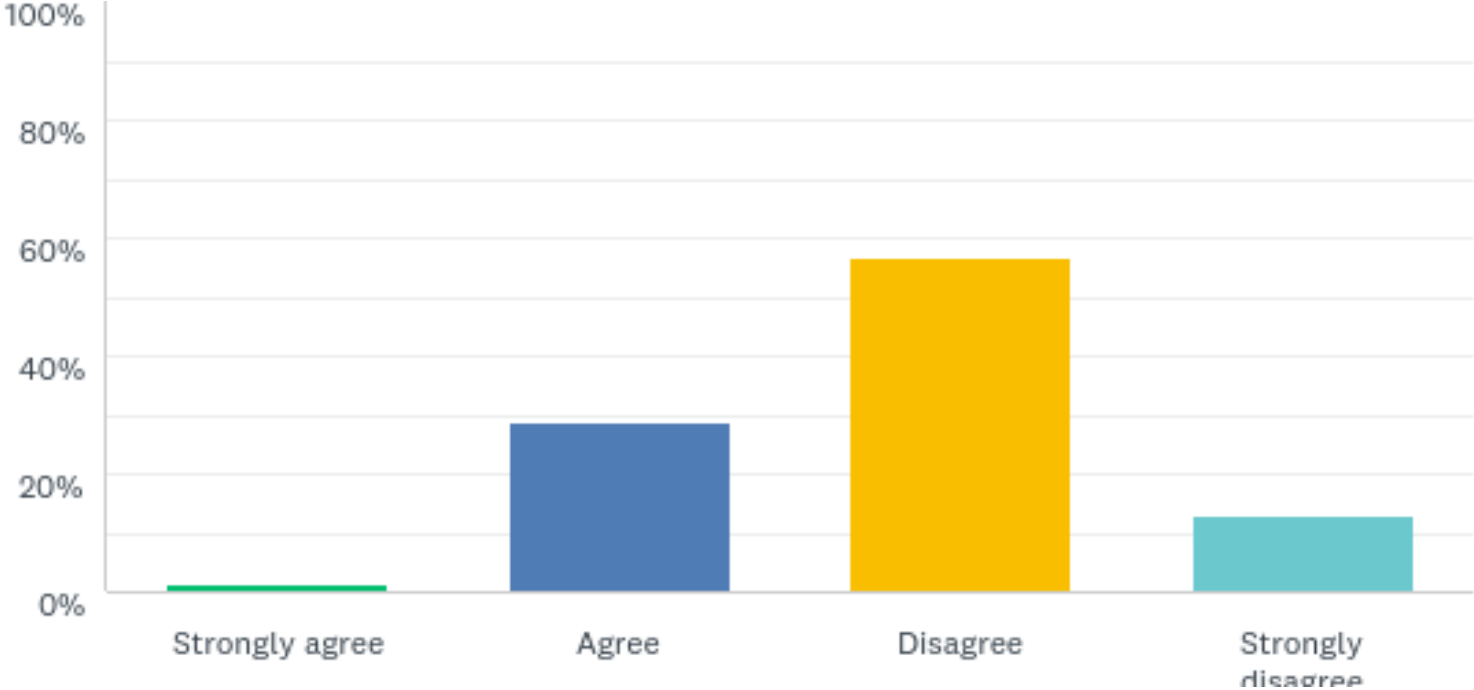
## Q27: I understand the role of the governors in leading the school



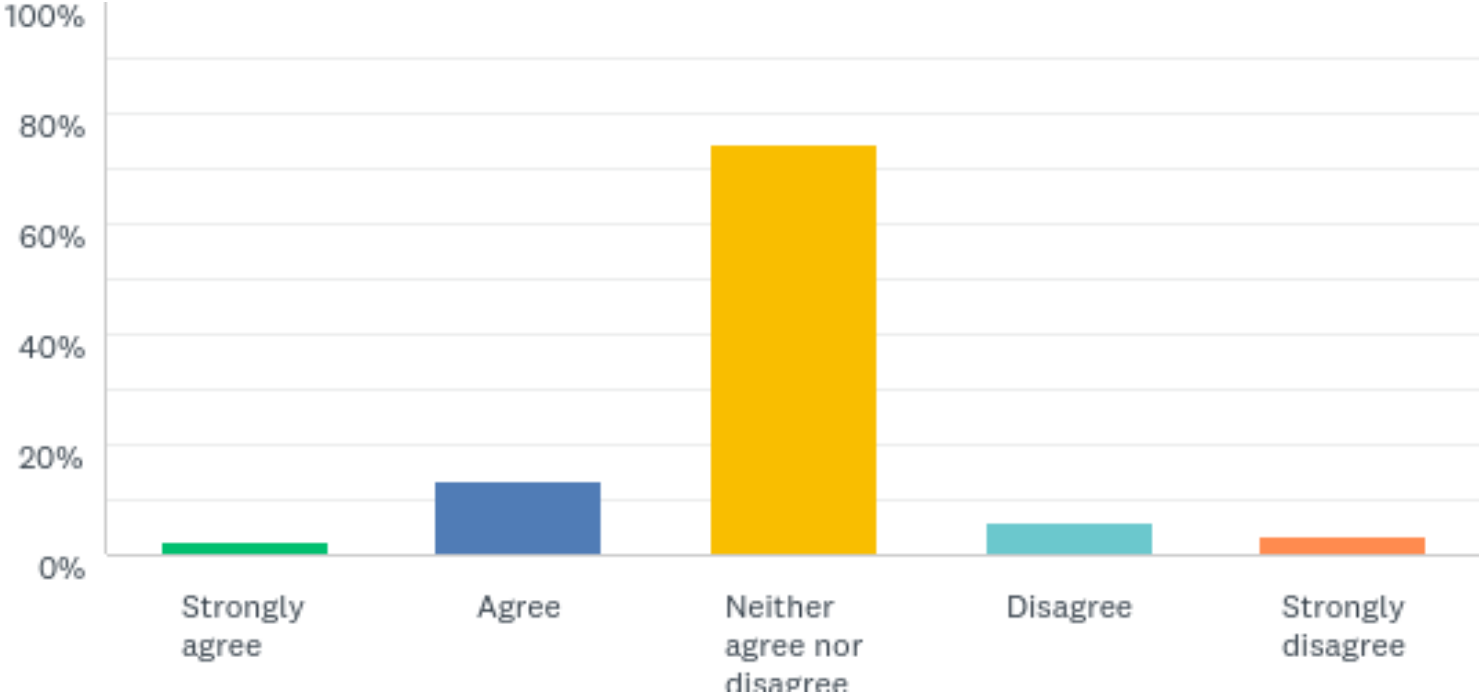
## Q28: I know who the governors are and how to contact the governing board, should I need to



# Q29: The governors communicate effectively with the parents / carers



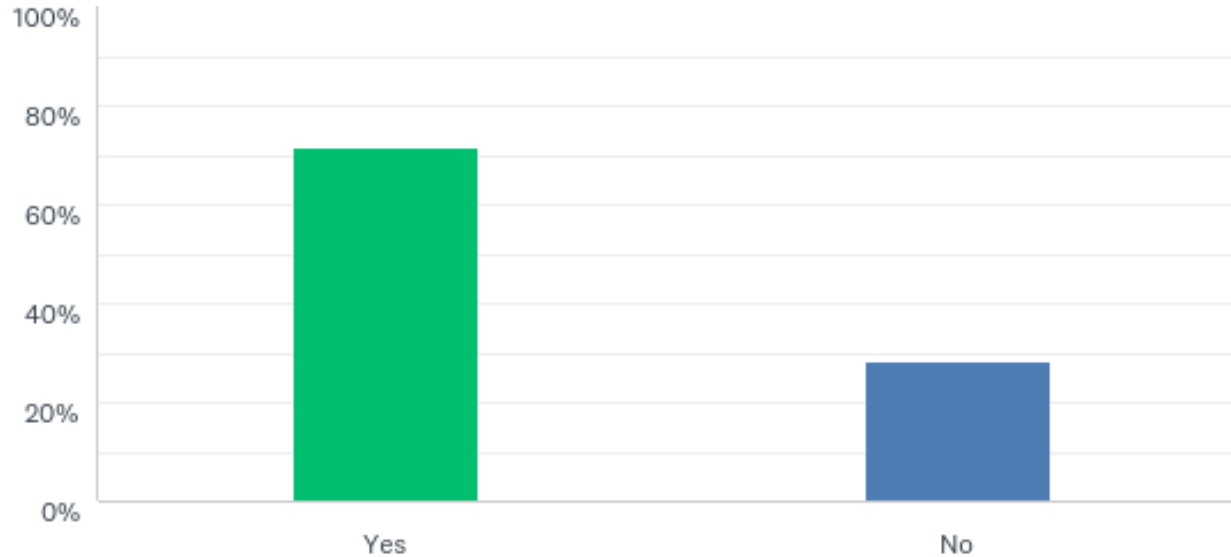
# Q30: The governors are effective in leading the school



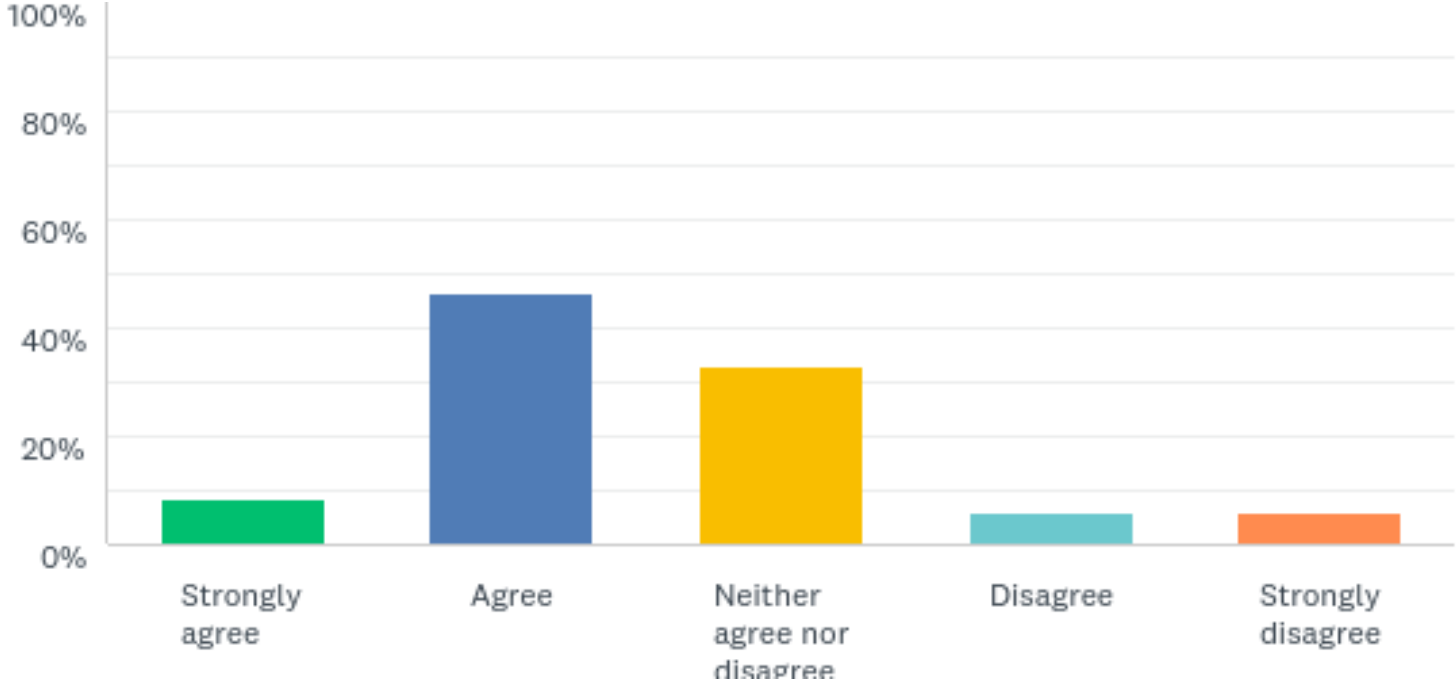
# LUNCHTIMES

## Q32: Does your child have school dinners?

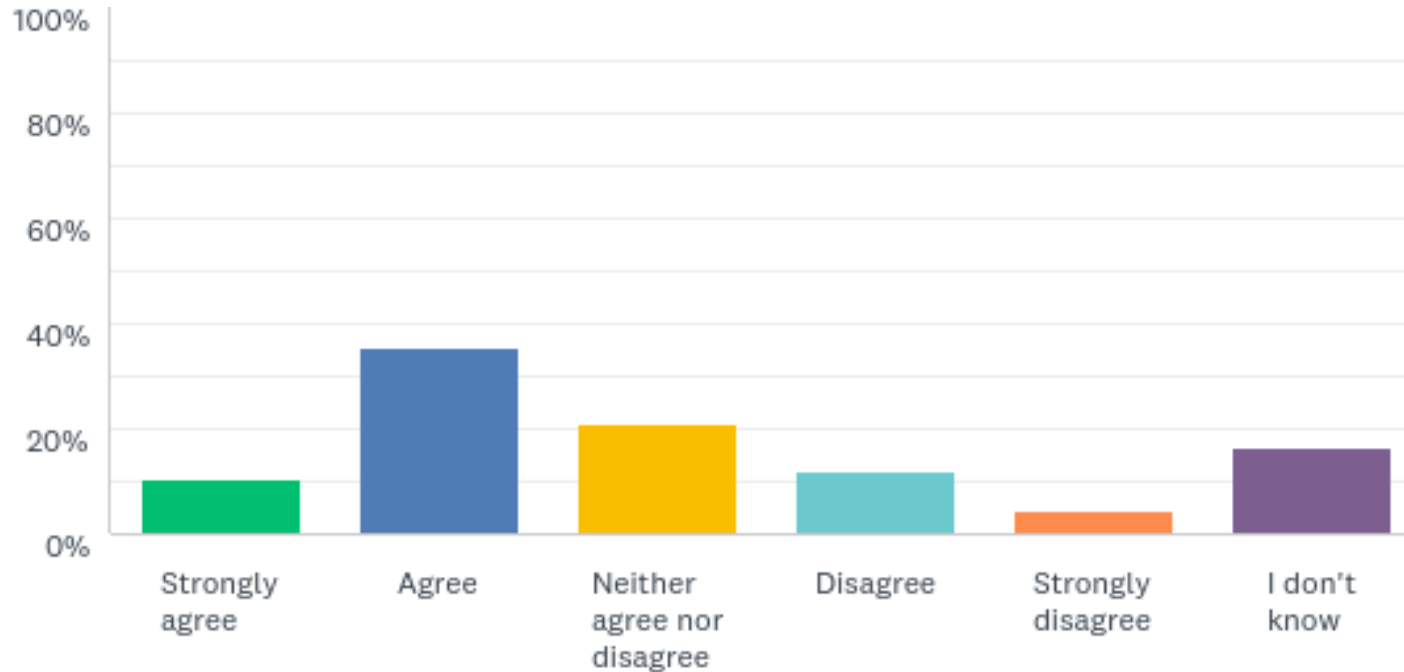
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# Q33: My child enjoys their school dinner

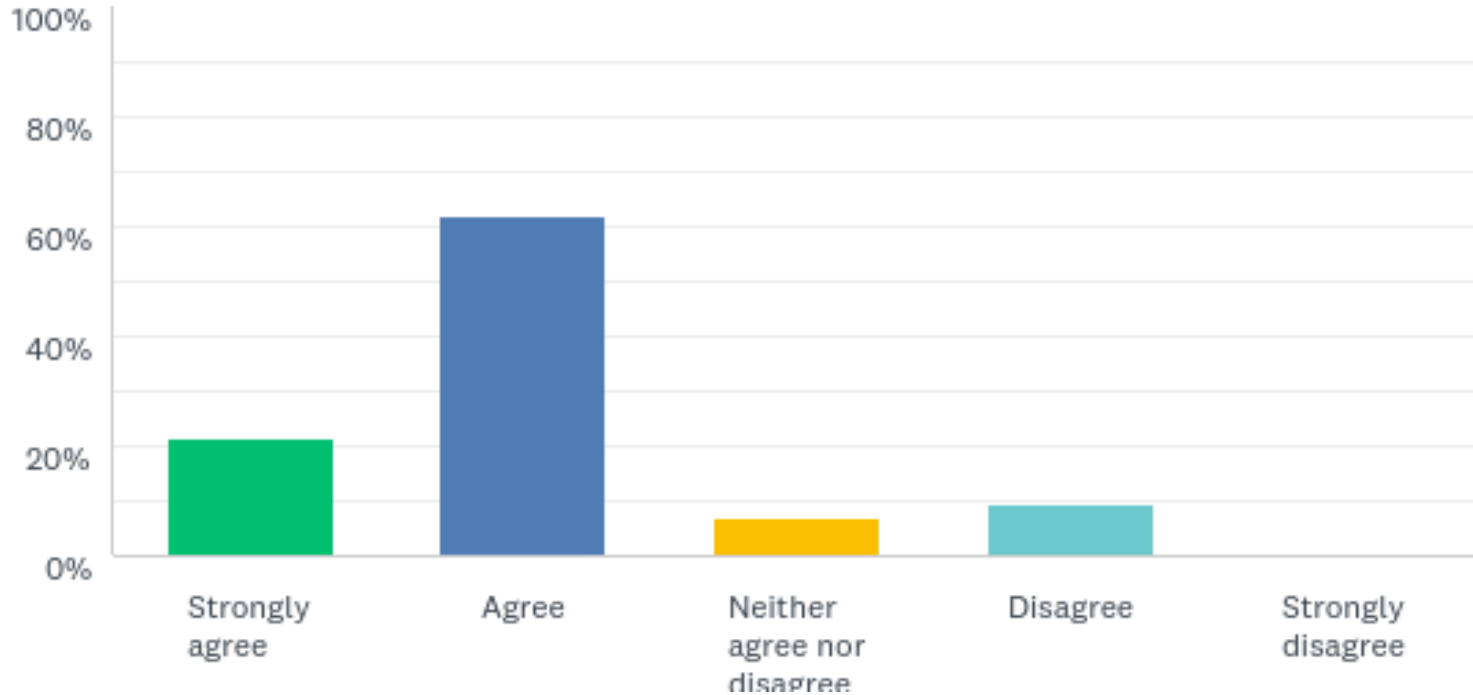


## Q34: My child enjoys the range of activities available at lunchtimes



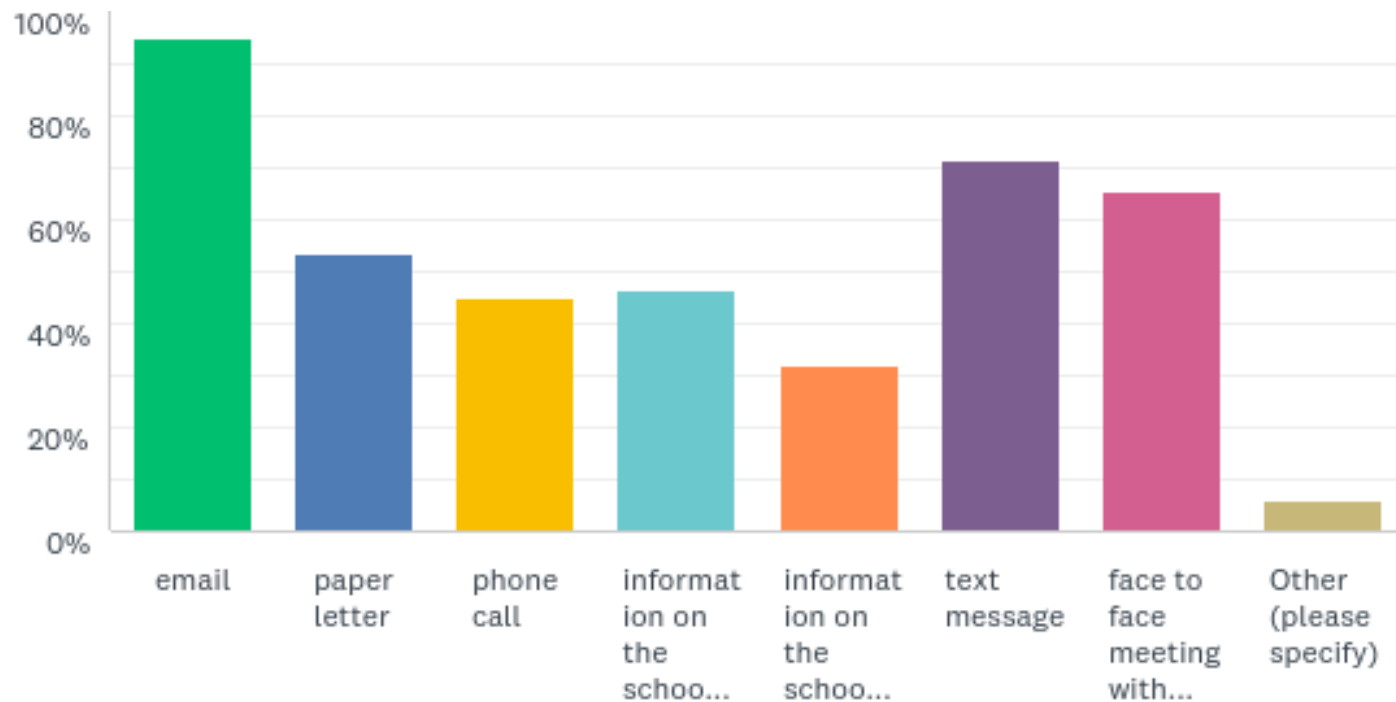
# COMMUNICATION

## Q36: Communication from the school is effective

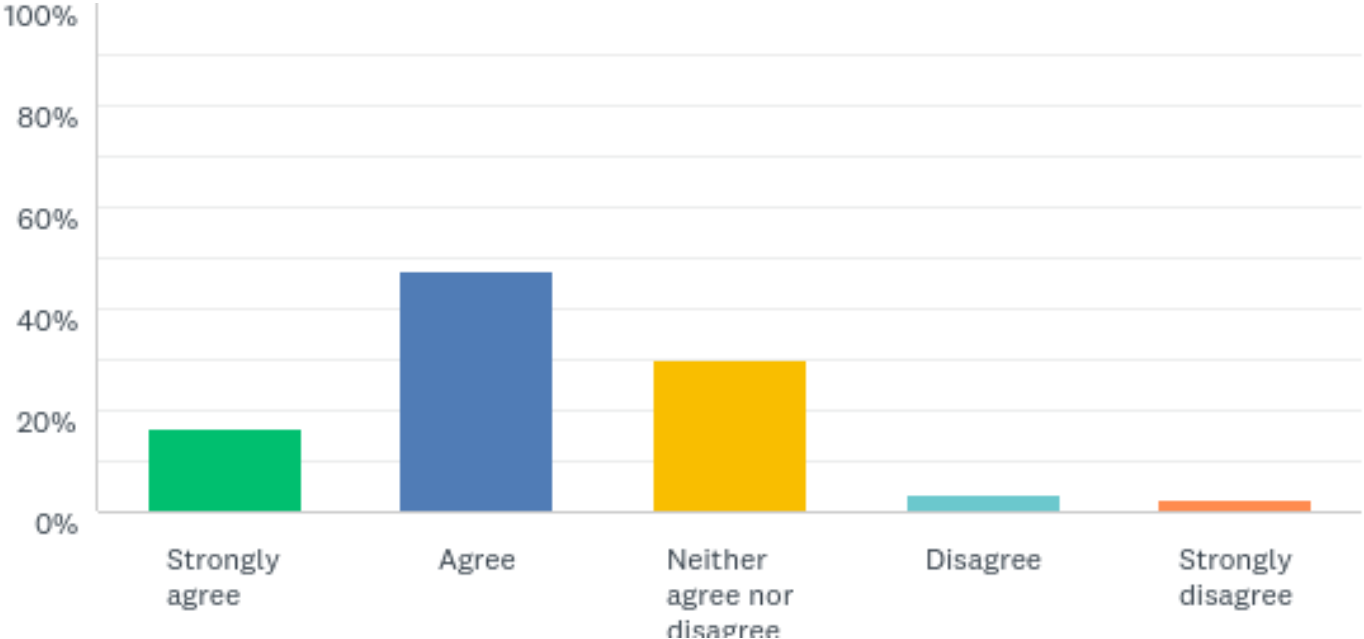




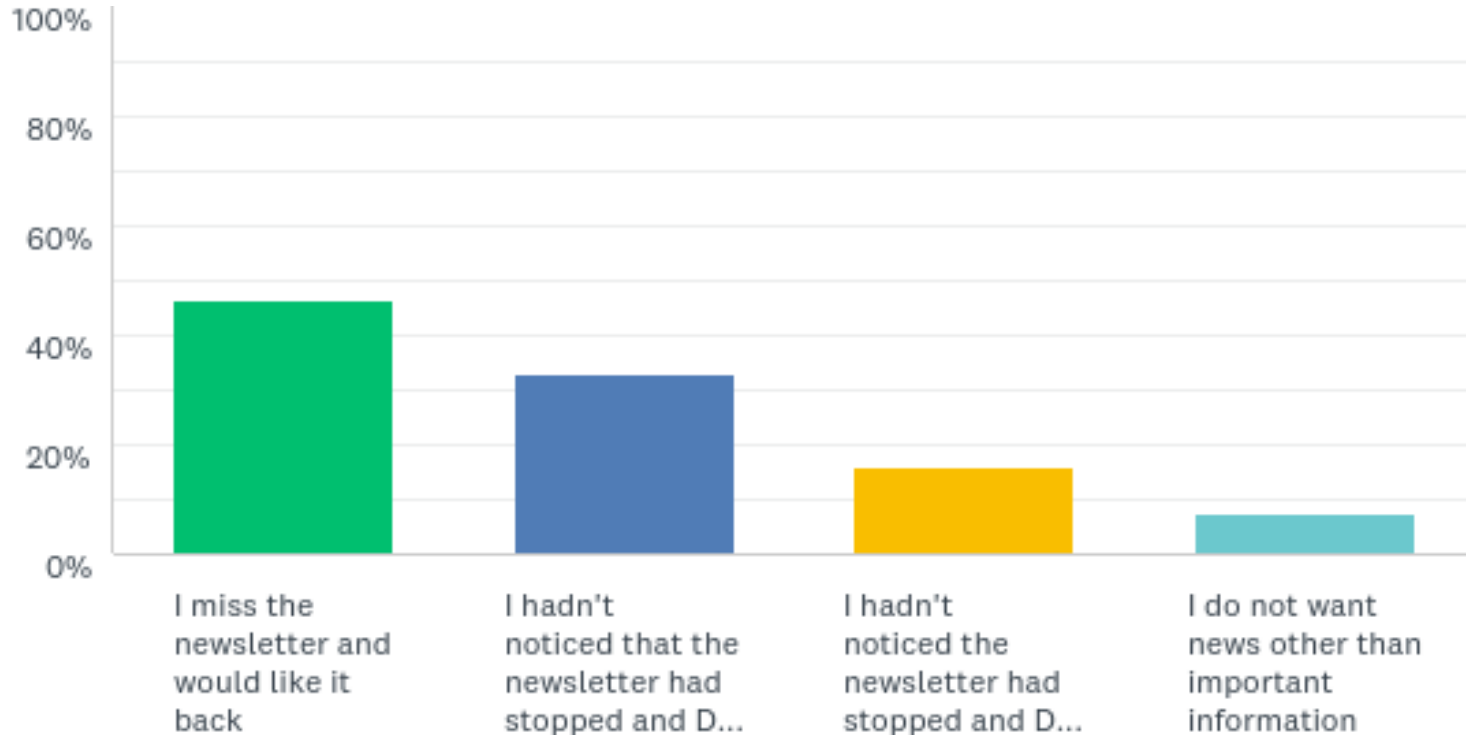
## Q37: I like to receive communications in the following ways (tick all that apply):



# Q38: I find the website useful and refer to it for information

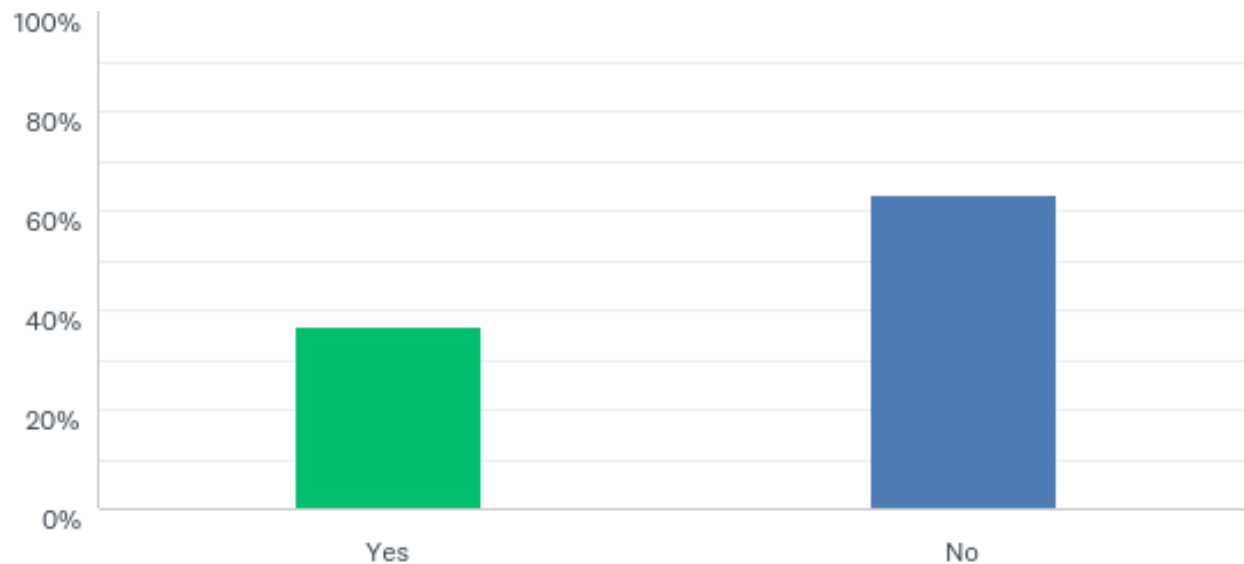


## Q39: We stopped sending out newsletters this academic year. Do you miss this form of communication or are you happy for the same news to feature on the website and on the school's Facebook page?



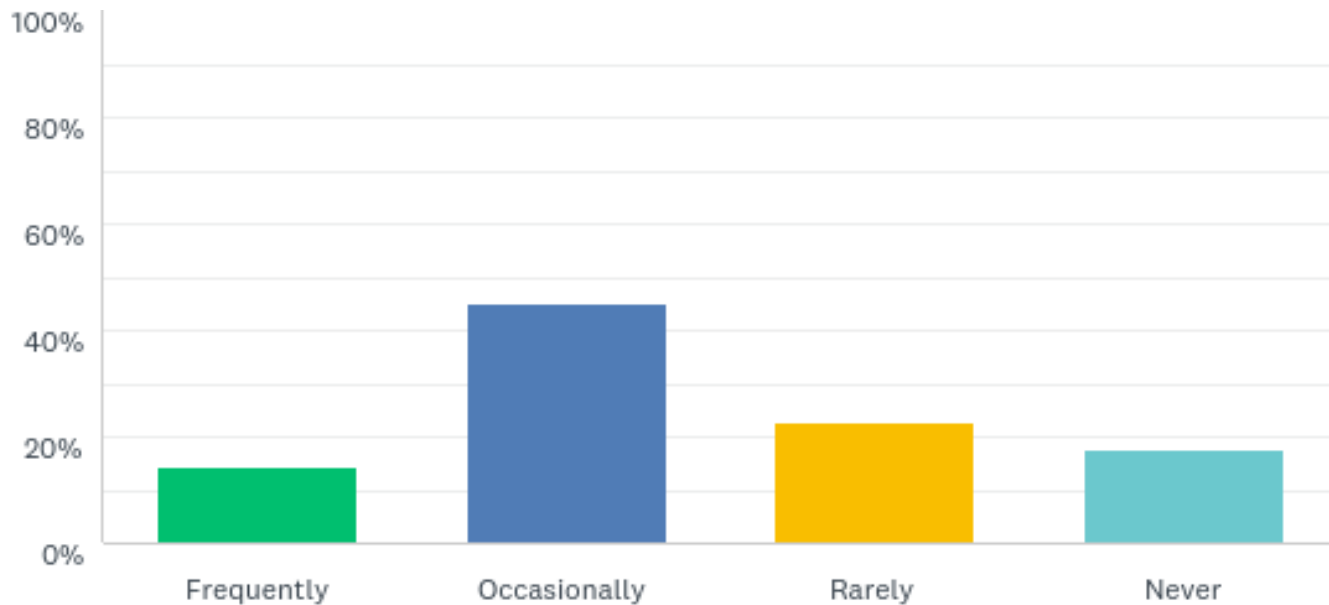
## Q40: I regularly use the calendar feature on the website and have it synced to my phone calendar

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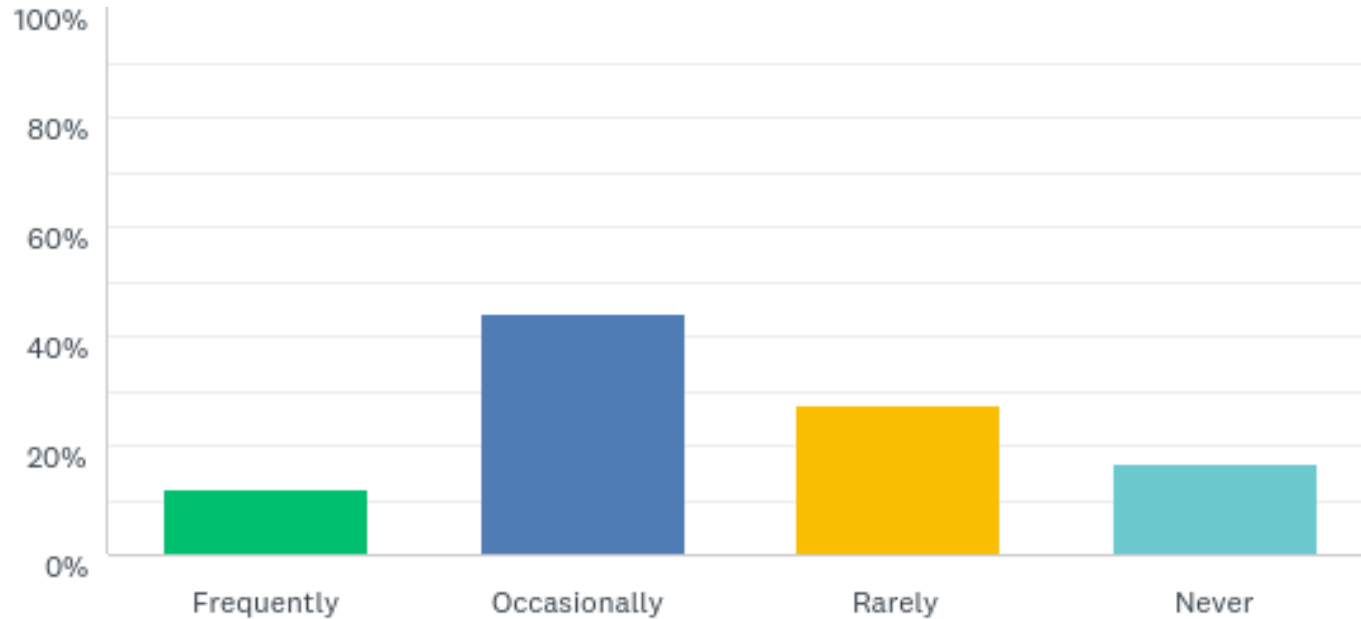


## Q41: I use the school website to find out what my child has been learning (class pages)

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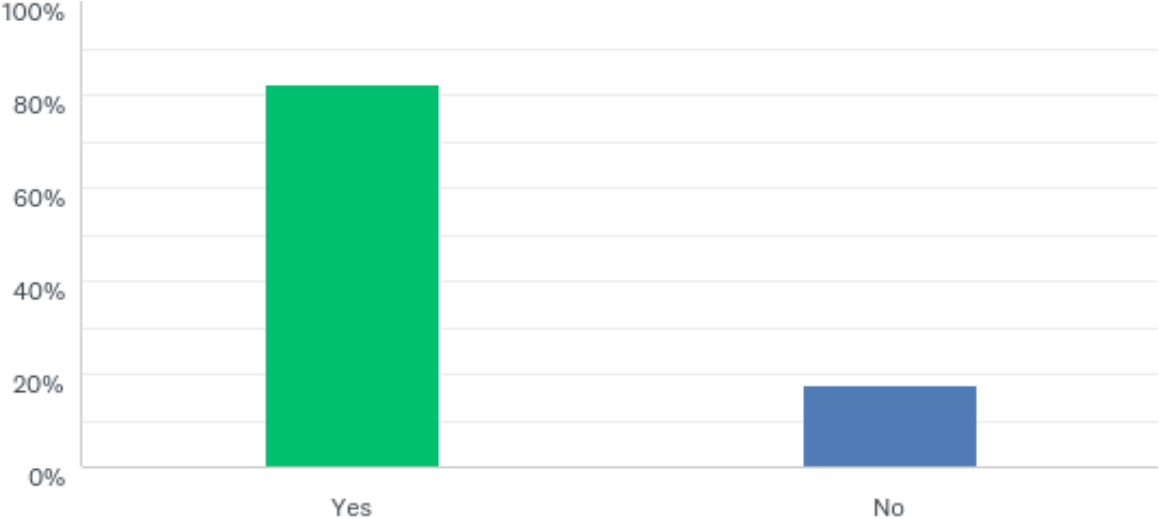


## Q42: I use the school website to find out information about the curriculum

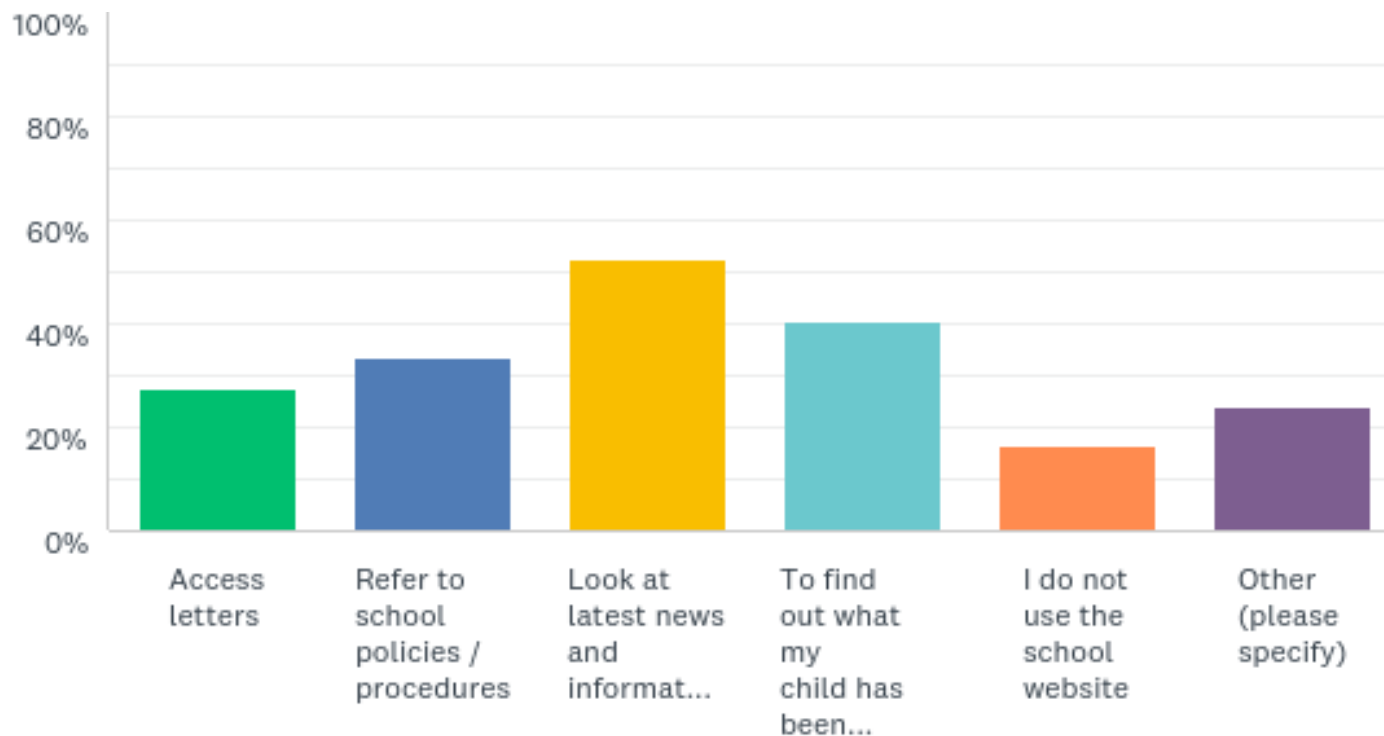


# Q43: I find the website attractive and easy to use

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## Q44: I use the website to find out the following information (tick all that apply):





# What single thing does Wooden Hill do best?

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Create a happy and safe environment for the children

My son said that they care about him and look after you. He feels that they are like his family.

Makes learning fun

Friendly teachers

It puts the children's education and wellbeing first, working with parents to enable children to achieve their potential.

Care for its pupils and their well being

Encourage independence in children

Supporting our children.

Encourages participation

Teaches my child the relevant topics to prepare them for future schooling.

Gets the best out of the children

Engaging curriculum

# If you could improve one thing at or about Wooden Hill School, what would it be?

## You said:

- Improve communication and notice of events
- That you do not know what activities are available for children at play and lunch times
- More parent/teacher meetings to share progress. Timing of parents' consultations within the year
- Better school dinners
- More music
- You would like to know more about the governors and see that they have a greater presence in the school.

## We will:

- Review communications to ensure that you are receiving them in a timely and accessible manner. Look at ways to bring back a newsletter so that it is helpful and informative and ensure that future dates are a key feature.
- Look at ways to communicate the range of activities available to children at lunchtimes with you and ensure that the children are fully accessing them.
- Review the timing of the Parents' Consultations for the next academic year and consider other ways for teachers to keep parents better informed of children's progress.
- Feedback your concerns regarding the quality and quantity of the lunches to ISS.
- Review the music curriculum and ensure that children enjoy music lessons. We will also seek to find outside providers for additional music provision beyond the school day.
- Ensure that governors communicate with you at least twice a year and that they have a greater presence in the school, particularly at events, meetings etc.