

## Parent /Carer Telephone Consultation sessions

### **Educational Psychology Service**

During the first Covid-19 lockdown, the Educational Psychology Service offered telephone consultations for parents/carers to support with challenges which arose with children and young people during this period of significant change. Although things have moved on since then, the impact of Covid on the wellbeing of some children, young people and families remains significant. In response to feedback from our schools, and funded through the government Wellbeing for Education Recovery grant, we will be offering parent/ carer telephone consultations during the Spring term of 2022.

Educational Psychologists (EPs) have expertise in child development, learning and psychological wellbeing. We work collaboratively with children, young people, their families and the professionals who work with them in a range of settings to promote positive change, progress in learning and emotional wellbeing. This is an opportunity for you to discuss, in confidence, any issues which you are struggling with or concerned about in regard to your child /young person. The focus will be on emotional wellbeing but may also include issues relating to learning, relationships, behaviour and communication.

#### What's on offer

- You will be able to access a confidential 30-minute telephone consultation with an EP or Trainee EP
- These sessions are open to any parent/carer of a Bracknell Forest child or young person (0-25)
- The aim of the session is to provide **parents / carers** with an opportunity to discuss any concerns and to think through how to move forward with the situation
- Our hope is that by having some time to discuss and reflect on your situation, you will feel better able to cope with your situation and will also have identified some strategies/ways forward
- This is a stand-alone session so there will be no follow up and no written record of the session will be kept
- We will keep a very brief record of issues discussed for our administrative and monitoring purposes
- Places are limited and will be offered on a first come first served basis

#### What will be covered?

You are the expert on your child/young person and so we will ask some questions to explore and better understand your concerns. These may include:

- your child/ young person's strengths and needs
- o key issues for your child/young person
- what things you have already been able to do to support your child/young person
- o what your best hopes are for a way forward

You may find it helpful to jot down, in advance, key information you would like to share or to make a note of any questions that you want to ask. It may also be helpful to make some notes during the consultation.

All that we ask of you is that you provide us with some brief feedback after the session.

For booking details see the next page. Please complete the table and send to the EPS email address provided. <u>Bookings can only be taken via email and following receipt of a completed booking form (below).</u>

### **Booking Form**

# Parent / Carer Telephone Consultation Sessions with an Educational Psychologist Spring 2022



*Each session is scheduled for 30 minutes
Green denotes available sessions

	9:15 – 9:45am	10am – 10:30am	10:45 – 11:15am	11:30am – 12pm	1.15pm- 1.45pm	2pm – 2:30pm	2:45 – 3:15pm	3:30 - 4pm		
Thurs 3 <sup>rd</sup> March	No sessions	available								
Friday 4 <sup>th</sup> March	No sessions	available								
Tue 8 <sup>th</sup> March					No sessions available					
Wed 9 <sup>th</sup> March	No sessions	available								
Fri 11 <sup>th</sup> March					No sessions available					
Tue 15 <sup>th</sup> March					No sessions	available				
Wed 16 <sup>th</sup> March	No sessions	available								
Thurs 17 <sup>th</sup> March	No sessions	available								
Mon 21 <sup>st</sup> March					No sessions available					
Tue 22 <sup>nd</sup> March					No sessions available					
Thurs 24 <sup>th</sup> March					No sessions available					
Mon 28 <sup>th</sup> March	No sessions	available								
Wed 30 <sup>th</sup> March					No sessions	available				
Thurs 31 <sup>st</sup> March	No sessions	available	•							

To book a parent / carer phone consultation with an EP, please complete the following table and send to <a href="mailto:Educational.Psychology-Service2@bracknell-forest.gov.uk">Educational.Psychology-Service2@bracknell-forest.gov.uk</a> – please write 'PCEPX' in the email subject line to indicate it is a parent consultation booking request.

Child / Young Person's Name:						Child D	ОВ:			
Name of person refer relationship to child										
Mobile telephone number:			Email address							
Summary of item / issue you would like to discuss with an EP										
Preferences – session requested (date / time)	1 <sup>st</sup> preference			2 <sup>nd</sup> preference			3' prefe			
I consent to sharing my contact details with Bracknell Forest EPS as part of the telephone consultation process. Once a session has been agreed and confirmed I agree to an EP from Bracknell Forest contacting me on the details I provided above to discuss the issue / item I want to explore.										
Signed:						Date:				

<sup>\*</sup>Please try to provide three preferences / options, as this will increase the likelihood of accessing a consultation session.